FOI-2015-0010

[redacted]

From: Eddie Fullerton
Sent: 18 March 2015 16:09
To: [redacted]
Subject: Taxi complaints 2014
Attachments: FOI February 2015.docx

Dear [redacted]

Further to your request for all complaints concerning taxis in 2014, please find a report outlining the complaints, the categories of those complaints and the outcomes.

The report also includes some examples of the complaints made along with the figures for those cases that were prosecuted by the Authority during the year.

My direct number is [redacted] so please do not hesitate to contact me should you wish to discuss this information.

Yours sincerely,

Eddie Fullerton
Compliance Manager

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