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# DRIVER TO VEHICLE LINK

The Taxi Industry Portal was launched in early January. Licence holders have been making full use of the various channels available.

If you are not operating a vehicle currently you are advised to call our portal support team on **0761 064 000** who will register you as not currently operational. Every time you change the vehicle you are driving you must notify the Authority. Once you have registered with us this process will only take a minute using a smartphone or the online taxi portal <https://taxi.nationaltransport.ie>

As the majority of operators are utilising the notification system we are now starting on-street checks to identify drivers who have not notified us of the vehicle that they are operating in. Drivers who have failed to do this notification will be issued with a €40 Fixed Charge Penalty.

In addition, the release of the Taxi Driver Check app later this month may result in customers not using your taxi when they cannot confirm that you are the authorised driver.



# 2013 VEHICLE LICENSING REGULATIONS

Please note the following requirements were adopted in December 2012 which now apply to 2013 licensing transactions:

1

Notification Period – The vehicle licence renewal notice you receive from the Authority will now be sent 60 days before the expiry date of your vehicle licence.

2

If your taxi or hackney (including wheelchair accessible categories) is approaching its maximum age (10th or 15th birthday) at the next licensing transaction, it will be licensed only up to that date.

3

Vehicles (in all licence categories) which have passed their 10th birthday and which are eligible to be licensed after that date will only be licensed for a maximum period of six months. Licences issued for six months or less will cost €62.50.

4

If you are reactivating a vehicle licence that expired prior to 31st January 2013 please note that reactivation must occur within 5 years of the expiry date or by the 31st of January 2014 whichever is the earlier date. Licences expiring after 31st January 2013 must be reactivated no later than a year from the last date of expiry.

# EXPIRATION DATES OF TAXIMETER PROGRAMS



Taxi meters are required to be calibrated in accordance with the national maximum taxi fare structure and to have been verified by the NSAI Legal Metrology Service.

The NSAI Legal Metrology Service has advised that the current programmes installed in taxi meters have differing expiry dates. Details on the different expiry dates for the various makes and models have been provided by the NSAI Legal Metrology Service and are set out in the table.

It is the responsibility of the taxi operator to have the meter programmes updated before the expiry date of the existing programme and to then have the reprogrammed meter system verified by the Authorised Approved Verifier SGS. If your meter is not calibrated with the current Maximum Taxi Fare you are subject to a €250 Fixed Charge Penalty.

To standardise differing practices between meter suppliers, installers have now been advised to use the numbers 1, 2 and 3 instead of A, B, C to represent the three fare rates (Standard, Premium and Christmas/New Year) when updating meter programmes. However, this change is only required when a meter is being reprogrammed for other reasons. **There is no requirement to reprogramme meters solely for this item.**

Meter Manufacturer	Programme Expiry Date
Aquila	March 2013 (Some meters have an earlier expiry date of December 2011)
Argo	May 2015
Cygnus	December 2013
Digitax	December 2013
Gleike	December 2013
Hale	March 2013
Halda	December 2013
Mattig	December 2013
Rem	New programme with calendar extension now approved to Dec 2014
Semitron	December 2015
Taxitronic	Two different expiry dates March 2014 and March 2015 (some programmes expired in 2012)
Tetas	December 2015
Sheriff Ultima	Expired
Wafarer	Expired

# CUSTOMER FEEDBACK & COMPLAINTS

A new consumer feedback and complaints form is now available online on the Transport for Ireland website.

<http://www.transportforireland.ie/taxi/taxi-compliments-complaints>

Transport for Ireland HOME | NEWS | FAQ | FEEDBACK

TAXI

### Taxi compliments & complaints

Welcome to the Taxi feedback form. The following system has been designed to assist you in providing feedback to the National Transport Authority.

Before continuing, please be advised that only matters that fall within the jurisdiction of the National Transport Authority can be investigated.

Please select the appropriate category that best fits your feedback:

Positive Feedback  
 Enquiry / General Feedback  
 I wish to make a complaint

Name

Telephone

Email

Or postal address

Comment

Submit

# RENTING YOUR VEHICLE LICENCE IN 2013

If you are renting your vehicle licence and vehicle to another SPSV operator for payment, you must notify the Authority of the details of the person renting the vehicle and the period of the rental agreement. This notification must be made within one working day of renting the vehicle and can be made using the Taxi Industry Portal online at:

<https://taxi.nationaltransport.ie> or by using your smartphone or by calling the portal line on **0761 064 000**.

# LAUNCH OF NEW CONSUMER APP “TAXI DRIVER CHECK”

The National Transport Authority will be launching a new consumer app called “Taxi Driver Check” during February. This app will allow passengers to check the licence details of both the vehicle and the driver and to view the driver’s photograph.

