

## NEBs – Bus and Coach Passengers Regulation

**In bold:** NEB already appointed

*In italics:* NEB proposed but not yet appointed

Belgium	<b>Service public fédéral Mobilité et Transports</b> <b>DG Transport routier et Sécurité routière</b> (there will be also local NEBs) <a href="mailto:info@mobilite.fgov.be">info@mobilite.fgov.be</a>
Bulgaria	<b>Road Transport Executive Agency "Automobile Administration"</b> Изпълнителна агенция „Автомобилна администрация <a href="mailto:avto_a@rta.government.bg">avto_a@rta.government.bg</a>
Czech Republic	<b>Ministry of Transport</b> (there are also local authorities) Ministerstvo dopravy <a href="mailto:posta@mdcr.cz">posta@mdcr.cz</a>
Denmark	<i>Danish Transport Authority</i> (there is also another body) Trafikstyrelsen <a href="mailto:info@trafikstyrelsen.dk">info@trafikstyrelsen.dk</a>
Germany	<i>The Federal Railway Authority</i> Eisenbahn-Bundesamt (EBA) <a href="mailto:poststelle@eba.bund.de">poststelle@eba.bund.de</a>
Estonia	<i>Tarbijakaitseamet</i> Consumer Protection Board <a href="mailto:info@tarbijakaitseamet.ee">info@tarbijakaitseamet.ee</a>

Ireland	<p><b>National Transport Authority</b></p> <p><b>Dun Sceine</b></p> <p><b>Harcourt Lane</b></p> <p><b>Dublin 2</b></p> <p><b>Ireland</b></p> <p><a href="mailto:info@nationaltransport.ie">info@nationaltransport.ie</a></p> <p>Contact person: Ms. Jackie Mullen (Tel no. +353-1-8798397 Email: jackie.mullen@nationaltransport.ie</p>
Greece	
Spain	<p><b>Ministry of Public Works and Transport</b> (there are also local authorities)</p> <p>Ministerio de Fomento</p> <p><a href="mailto:fomento@fomento.es">fomento@fomento.es</a> ????</p>
France	
Croatia	
Italy	
Cyprus	<p><b>Department of Road Transport – Ministry of Communications</b></p> <p>Τμήμα Οδικών Μεταφορών</p> <p><a href="mailto:roadtransport@rtd.mcw.gov.cy">roadtransport@rtd.mcw.gov.cy</a></p>
Latvia	<p><b>The Road Transport Administration</b></p> <p>VSIA Autotransporta direkcija</p> <p><a href="mailto:atd@atd.lv">atd@atd.lv</a></p>
Lithuania	<p><b>State Road Transport Inspectorate</b> (there are other authorities as well)</p> <p>Valstybinė kelių transporto inspekcija</p> <p><a href="mailto:vkti@vkti.gov.lt">vkti@vkti.gov.lt</a></p>
Luxembourg	<p><i>Communauté des transports</i></p> <p>secretariat@cdt.lu</p>

Hungary	<p><b>National Transport Authority</b></p> <p>Nemzeti Közlekedési Hatóság</p> <p><a href="mailto:office@nkh.gov.hu">office@nkh.gov.hu</a></p>
Malta	
Netherlands	<p><i>Human Environment and Transport Inspectorate (ILT) – Ministry of Infrastructure and Environment</i></p> <p>Inspectie Leefomgeving en Transport (ILT)- Ministerie van Infrastructuur en Milieu</p>
Austria	
Poland	
Portugal	
Romania	
Slovenia	<p><b>Ministry of Transport</b></p> <p>Ministrstvo za infrastrukturo in prostor</p> <p><a href="mailto:gp.mzp@gov.si">gp.mzp@gov.si</a></p>
Slovakia	<p><b>Slovak Trade Inspection</b></p> <p>Slovenská obchodná inšpekcia</p> <p><a href="mailto:info@soi.sk">info@soi.sk</a></p>
Finland	<p><b>Finish Consumer Ombudsman</b> (for complainants who qualify as "consumers")</p> <p>Kuluttaja-asiamies</p> <p><a href="mailto:kirjaamo@kkv.fi">kirjaamo@kkv.fi</a></p> <p><b>Finish Travel Safety Agency</b> (for complainants who do not qualify as consumers )</p> <p>Liikenteen turvallisuusvirasto</p> <p><a href="mailto:kirjaamo@trafi.fi">kirjaamo@trafi.fi</a></p>
Sweden	<p><b>Swedish Consumer Agency</b></p> <p>Konsumentverket</p>

	<p><a href="mailto:konsumentverket@konsumentverket.se">konsumentverket@konsumentverket.se</a></p> <p><b>Swedish Transport Agency</b></p> <p>Transportstyrelsen</p> <p><a href="mailto:kontakt@transportstyrelsen.se">kontakt@transportstyrelsen.se</a></p>
United Kingdom	