Electronic Road Tolling

The European Directive 2004/52/EC and related Decision 2009/750/EC aim to achieve the interoperability of all the electronic road toll systems in the European Union in order to avoid the proliferation of incompatible systems.

Decision 2009/750/EC states that a Conciliation Body must be set up to resolve disputes between European Electronic Toll Service Providers and Toll Chargers during contract negotiations and in their contractual relationships.

The National Transport Authority has been appointed as the National Conciliation Body for Ireland and is therefore in charge of facilitating the resolution of disputes arising during contractual negotiations between the industry parties. It is in this context that a Conciliation Procedure has been developed by The Authority and is made available on this website.