



### Freedom of Information Request

Dear 

I refer to your request for records associated with the Car Sharing Scheme set up by the NTA, under Section 7 of the Freedom of Information Act.

The NTA has conducted a review of its records and those of third parties contracted to operate the Car Sharing website, in order to address your requests, as set out below:

Request 1: *"Risk reports carried out by the Department in relation to the Car Sharing Initiative. This should include, but not be limited to, any assessments carried out by the Department, the NTA or an third parties, into the scheme, its viability, any safety issues that may arise etc."*

**Response:** There are no records for Request 1.

Request 2: *"All cost / benefit analyses carried out in relation to the Car Sharing Initiative"*

**Response:** The initiative was included by the Department of Transport as part of a Service Level Agreement with the NTA. No cost / benefit analysis was carried out by the NTA in advance of delivering the scheme.

Request 3: *"The log of all complaints made by the public in relation to the initiative in the time period July 2011 to April 2012 inclusive. This may or may not include the name of the complainant"*

**Response:** There were no complaints recorded for the period mentioned.

Please be aware that the NTA car-sharing website provides advice on a variety of potential concerns, including:

1. Why Carshare?
2. How Does this Website Work?
3. What happens if the Carshare isn't working out?
4. What happens if I am late arriving for my lift or cannot make the return trip in the evening?
5. How does the financial side of things work?
6. How safe is the Carsharing website?
7. Safety Tips when Carsharing
8. Social Tips when Carsharing
9. How do I cancel my membership?
10. Who can I go to with any further questions?
11. Who runs Carsharing.ie?
12. What are the terms and conditions?
13. What is the privacy statement?
14. Are there any publicity materials to publicise my Carsharing.ie Group?
15. Where can I find out more about the Irish Rail / DART / Luas Park and Ride stations?

Please do not hesitate to contact me if you have any other queries regarding this scheme.

Yours sincerely,



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