Useful information for hackney passengers

You are entitled to
- Agree the fare in advance.
- A clean vehicle and quiet journey.
- A receipt on payment of fare.

You are obliged to
- Pay the fare agreed.
- Behave in a civil and orderly fashion.
- Not damage the vehicle or its contents.

www.TransportforIreland.ie

Emergency call 112

All hackneys are licensed by the National Transport Authority.

If you have any queries please contact
0761 064 000
Recognising a licensed driver

A Tamper Proof Licence Disc is displayed on the front and rear windows. It specifies:
- Vehicle licence number
- Vehicle registration number
- Passenger number vehicle is licensed to carry
- Vehicle licence expiry date

The Driver ID Card is displayed on the dashboard. It specifies:
- Driver name
- Driver licence number
- Driver licence expiry date

Purple and yellow Driver ID Cards are in operation.

Recovering lost property

As you booked your cab through a hackney operator, contact them first.

An Garda Síochána is responsible for lost property handed in by hackney operators.

Provide the Gardaí with the licence number of the hackney (shown on your receipt).

Property handed in is retained for 31 days to enable you to reclaim it.

The Gardaí will ask for proof of identity before handing over property.

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If you have any queries please contact 0761 064 000