



Quarterly Performance Report to
National Transport Authority

Quarter 4/2015 for Service No. 828 and
Service No. 828x**

Service No. 828 Q4/2015				
Performance Obligation		Target	Result	YTD*
1	At least ninety five per cent (95%) of all Services depart from the start of the route: (i) not earlier than; and (ii) not later than five (5) minutes after, the departure time specified in the Timetable in Schedule 1.	95%	100%	100%
2	At least ninety eight per cent (98%) of Services operate over the full Route and stop at each Stopping Place at which a passenger or intending passenger requests the Bus to stop.	98%	100%	100%

* YTD result is the average of all results in a year to date.

Service No. 828x Q4/2015**				
Performance Obligation		Target	Result	YTD*
1	At least ninety five per cent (95%) of all Services depart from the (i) not earlier than; and (ii) not later than five (5) minutes after, the departure time specified in the Timetable in Schedule 1.	95%	100%	100%
2	At least ninety eight per cent (98%) of Services operate over the full Route and stop at each Stopping Place at which a passenger or intending passenger requests the Bus to stop.	98%	100%	100%

* YTD result is the average of all results in a year to date.

** The contract for the 828x service ended on 30 Nov 2016. Services were subsequently amalgamated.