Quarterly Performance Report to
National Transport Authority

Quarter 4 – 2016 – Service 828
<table>
<thead>
<tr>
<th>Performance Obligation</th>
<th>Target</th>
<th>Result</th>
<th>YTD*</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. At least ninety-eight per cent (98%) of all Services depart from the start of the route: (i) not earlier than; and (ii) not later than five (5) minutes after, the departure time specified in the Timetable in Schedule 1.</td>
<td>98%</td>
<td>100%</td>
<td>100%</td>
</tr>
<tr>
<td>2. At least ninety-eight per cent (98%) of Services operate over the full Route and stop at each Stopping Place at which a passenger or intending passenger requests the Bus to stop.</td>
<td>98%</td>
<td>100%</td>
<td>100%</td>
</tr>
</tbody>
</table>

* YTD result is the average of all results in a year to date.