

Driver Link Notifications Update - SPSV Online Services

As you know, it is each driver's legal responsibility to ensure that the Authority's database is updated, prior to operating an SPSV, by creating a *driver to vehicle link*. A series of improvements to the driver to vehicle links system was rolled out at the end of 2015. **SPSV Online Services** has proven to provide an easier, better way to link to a vehicle and to update contact details.

During the introductory period of the new system, individual notifications were issued both by letter and email. We have now reviewed this pilot period and notifications by post will be discontinued.

DRIVER LINK NOTIFICATIONS WILL ISSUE BY EMAIL ONLY FROM 01 SEPTEMBER 2016

SPSV Online Services will continue to ensure that you can access your information easily. You will continue to have full visibility and control of the activities on your account. You can open your online account at any time to check and update driver link details. When logged in to your account you can view all actions logged against your driver licence; that is all vehicles that you have been linked to, what time these links were made and how they were made.

The process of creating or editing a driver link will remain the same and can be completed on our website, through the SPSV Industry App, by text or by phone. The email address and password you have been using will not change. The only difference is that letters advising of each individual notification of driver to link change will not issue in the post. They will remain visible online.

If you do not wish to register with SPSV Online services at present, you can still call the Industry Information Line 0761 064 000 or use the Driver Check App to view your status.

Remember, if your driver or vehicle licence expires, or if you change the vehicle associated with your licence, any links on these licences will be broken. You will need to notify the Authority of the vehicle you wish to drive before resuming operations.

What do I need to do?

Make sure that you have provided the Authority with a current email address. To do this, simply call the Industry Information Line 0761 064 000 and we will update your details there and then.

Information about Driver Links and all SPSV matters can be found on our website <u>www.nationaltransport.ie</u>