



Free Online Dementia Awareness Training for Transport Services Staff



Transport services staff

Do you encounter passengers with memory loss/dementia?

Would you like to learn how to support these passengers better?

Visit www.dementiaelevator.ie



Dementia Elevator



@dementiaelevate

Why should I consider dementia awareness training?

There are approximately 48,000 people living with dementia in Ireland and this number is expected to double in the next 20 years due to our ageing population. Two thirds of people with dementia live in the community, and with a little support, many are still able to get around and use transport services regularly.

Why not take a look at Dementia Elevator's free, online dementia awareness training for transport services?

This innovative programme will give transport services staff an understanding of what it means for passengers to live with dementia, and will provide some basic communication skills and strategies which could support them to use transport services. It was developed in close consultation with staff working in the transport services sector as well as people living with dementia.

What does the training include?

The training is interactive and engaging and is divided into 5 short modules. The content includes:

- An overview of what it means to live with dementia
- Interviews with experts in the field including a person with dementia
- A series of video scenarios set on a transport service, exploring supportive communication skills, and other useful strategies which could support passengers with dementia
- What a dementia friendly physical environment looks like.

Programme features include:

- Reflective exercises with each module
- An online forum
- Additional resources with each module
- A facilitator's resource pack for group delivery
- A certificate on completion.

To access this free programme visit
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