

VEHICLE CONDITION

Winter roads bring mud and dirt, but don't let this lead to a fail at your next renewal, or to a €60 fine. Vehicles in dirty or poor condition is one of the main reasons for failure at licence renewal inspection, so please ensure that your vehicle is clean and that all windows and doors are fully operational before you bring them in.



Here are the top five reasons why vehicles fail at SPSV inspection – please check you are compliant in each of these areas before making a booking:

- ✓ Cleanliness
- ✓ First Aid Kit
- ✓ Insurance Certificate Check
- ✓ Taxi Door Branding
- ✓ Taximeter

SECTION 15 PROCESS

WHAT IS IT?

Nominating a person on your licence means that this person can apply to take over the licence in the event of your death.

HOW DO I DO IT?

Download the form from the NTA website or pick one up at a test centre. Fill this out and send it to the address listed, or hand it in at the centre.

HOW MUCH DOES IT COST?

It's free.

CAN I CHANGE MY NOMINEE?

Yes, there is no limit to how many times you change your nominee.

ALL WHEELCHAIR ACCESSIBLE VEHICLE LICENCE HOLDERS

As demand increases for SPSV services, holders of wheelchair accessible taxi and hackney licences, are reminded that, by law, they must give priority to bookings in respect of persons with disabilities, including persons who wish to travel in their wheelchairs.

The NTA will make requests of those who hold wheelchair accessible licences for booking records to confirm that a service is being provided to those who need it. For those who operate through a Dispatch Operator, it is their responsibility to obtain those records and submit them to the NTA, if requested.



DEAD LICENCES: 12 MONTHS

The maximum period a licence can remain expired is **one year**. After this the licence will move into a Dead – Timed Out status. Once it reaches this status it can never be renewed.

If you don't want to drive your licenced vehicle you can still earn an income from it by permitting another licenced driver to rent it. A vehicle licence holder can rent out their licenced vehicle with appropriate insurance for a person driving it.

If you do not renew your SPSV Driver's licence in time, you will have to sit the test and re-apply if you want to go back to driving.



IT'S CHRISTMAS: BOOK EARLY!

Remember, even if your vehicle is inspected early, your new licence period will start from the date of expiry of your old licence, so there is no disadvantage to early inspection.

Make sure to book your December and early January vehicle inspections as soon as possible to avoid the Christmas closures and late renewal fees.

PENALTY NOTICES:

In the last three months two Fixed Payment Offences have accounted for almost half of all penalty notices issued. These were;

FAILURE TO NOTIFY DETAILS OF SMALL PUBLIC SERVICE VEHICLE BEING OPERATED

Creating a 'Driver to Vehicle link' is extremely easy to do online, by app, by text or by telephone call. Failure to notify the NTA of a 'link' attracts a fine of €40 each time a driver is detected not linked to the vehicle he/she is operating.

FAILURE TO COMPLY WITH VEHICLE STANDARDS APPLICABLE TO LICENSING CATEGORY

Maintaining a clean vehicle, in good mechanical order and carrying all of the required safety equipment means that both licensing and roadside inspections will be passed.

DRIVER LINKS



NTA maintains a register of driver links, viewable to consumers on the Driver Check app. Drivers, don't forget to inform NTA whenever you start driving a different vehicle. It is your responsibility to ensure that this information is kept up to date.

You can create a new link by using the SPSV Online app or by logging into SPSV Online Services on the NTA website. Notifications of link activity will be sent to you and to the relevant vehicle licence holders, where different.

SPSV ONLINE SERVICES:

To register call 0761 064 000 or email taxis@nationaltransport.ie to receive your Account Registration Number and be guided through the process.

Current users can login using their usual email address and password. If you've forgotten your password, you can reset this by going to <https://spsvonline.nationaltransport.ie> and selecting 'Forgot my password'

UPDATING PERSONAL DETAILS WITH NTA AND PSV OFFICE



Remember to notify NTA and the PSV office (An Garda Síochána) of any changes to your contact details.

PSV AREA	GARDA STATION
Cavan & Monaghan	Plantation Road, Co.Monaghan
Clare	Ennis, Co.Clare
Cork City	Anglesea Street, Co.Cork
Cork North	O'Neill Crowley Quay, Fermoy, Co.Cork
Cork West	Bandon, Co.Cork
Donegal	Letterkenny, Co.Donegal
Dublin	Garda Complex, Shanowen Road, Santry, Dublin 9
Galway	Dublin Road, Renmore, Co.Galway
Kerry	Tralee, Co.Kerry
Kildare	Naas, Co.Kildare
Kilkenny & Carlow	Dominic Street, Co.Kilkenny
Laois & Offaly	Portlaoise, Co.Laois
Limerick	Henry Street, Co.Limerick
Longford & Roscommon	Roscommon
Louth	Drogheda, Co.Louth
Mayo	Caslebar, Co.Mayo
Meath	Navan, Co.Meath
Sligo & Leitrim	Pearse Street, Co.Sligo
Tipperary	Thurles, Co.Tipperary
Waterford	Ballybricken, Co.Waterford
Westmeath	Killucan, Mullingar, Co.Westmeath
Wexford	The Folly, Mullgannon, Co.Wexford
Wicklow	Newtownmountkennedy, Co.Wicklow

COMMENDATIONS

Congratulations! the below drivers have received commendations from their passengers:

- ★ **Stephen Murphy L7643:** Administering first aid using his on board first aid kit. Highly commended!
- ★ **Stephen Gaynor E4490:** Returning lost property and providing tourist information
- ★ **Oluesgun Ajadi L6924:** A pleasant journey
- ★ **Patrick Sheridan D4120:** Dropping a passenger home after the Nitelink failed to stop
- ★ **Gregory Dunne E1169:** Vehicle condition and professionalism
- ★ **William O'Callaghan H6526:** Refusing to take payment for a fare as the passenger forgot their wallet
- ★ **Derek Conroy B9341:** Professional and friendly service; a clean vehicle
- ★ **Sean Dent B9064:** Picking up passengers in a storm and making sure they got home safe
- ★ **Paul Hussey M1057:** Helping a passenger after her apartment was broken into, reducing fare
- ★ **Luciano Ulita L5299:** Returning a passenger's lost property
- ★ **Martin Shortt E1127:** Returning a passenger's lost property
- ★ **Muhammad Waseem Nasir M0348:** Providing a passenger with an umbrella
- ★ **Seamus O'Mahoney A10432:** Returning money to a passenger who had unknowingly paid via app & cash

PARTY SEASON



Any property left in your vehicle by a passenger should be delivered to the local Garda Station as soon as possible. Thank you to all the drivers who have gone out of their way to reunite passengers with their forgotten property.

THERE ARE FIVE DESIGNATED STATIONS WITHIN DUBLIN FOR LOST PROPERTY:

Finglas: 01 6667500
 Irishtown: 01 6669600
 Shankill: 01 6665900
 Store St: 01 6668000
 Tallaght: 01 6666000

Outside of Dublin, any lost property should be taken to the nearest Garda station.



WITH PARTY SEASON IN FULL SWING, DRIVERS ARE REMINDED THAT;

- Take extra care when driving through streets busy with pedestrians;
- By law, a taxi receipt must be printed and offered to the passenger every time; and
- Never carry more passengers than the vehicle is licensed to carry. If prosecuted and convicted this offence can attract a fine of up to €5,000.

CONFIDENTIAL LINE



Please remember, if you witness any activity by unlicensed operators, you can contact the NTA on 0761-085000. There is no need to provide your name, but you will be asked to provide sufficient information so that the report can be investigated. This may include the details of the person offering the service, a vehicle registration and the method of hiring the service i.e. website, local pub, shopping centre, etc.

You can also report details of any vehicle operating without a licence, even if it is a 'large public service vehicle' and the information will be passed to the relevant authority for investigation if it is not a SPSV.

Please DO NOT report unlicensed operators through the Driver Check App. This App does not provide sufficient information to enable an investigation to be undertaken.

CHRISTMAS & NEW YEAR



OPENING HOURS:

Monday	24th Dec 2018	9am - 12pm
Tuesday	25th Dec 2018	CLOSED
Wednesday	26th Dec 2018	CLOSED
Thursday	27th Dec 2018	Open as usual
Friday	28th Dec 2018	Open as usual
Saturday	29th Dec 2018	CLOSED
Sunday	30th Dec 2018	CLOSED
Monday	31st Dec 2018	9am - 12pm
Tuesday	1st Jan 2019	CLOSED
Wednesday	2nd Jan 2019	Open as usual
Thursday	3rd Jan 2019	Open as usual
Friday	4th Jan 2019	Open as usual

