



Quarterly Performance Report to
National Transport Authority

Quarter 1/2020 for Service No. 828

Service No. 828 Q1/2020

Performance Obligation		Target	Result	YTD*
1	At least ninety five per cent (98%) of all Services depart from the start of the route: (i) not earlier than; and (ii) not later than five (5) minutes after, the departure time specified in the Timetable in Schedule 1.	98%	100.0%	100.0%
2	At least ninety eight per cent (98%) of Services operate over the full Route and stop at each Stopping Place at which a passenger or intending passenger requests the Bus to stop.	98%	100%	100%

* YTD result is the average of all results in a year to date.