



Quarterly Performance Report to  
National Transport Authority

Quarter 4/2019 for Service No. 828

## Service No. 828 Q4/2019

Performance Obligation		Target	Result	YTD*
1	At least ninety five per cent (98%) of all Services depart from the start of the route:  (i) not earlier than; and (ii) not later than five (5) minutes after,  the departure time specified in the Timetable in Schedule 1.	98%	100.0%	100.0%
2	At least ninety eight per cent (98%) of Services operate over the full Route and stop at each Stopping Place at which a passenger or intending passenger requests the Bus to stop.	98%	100%	100%

\* YTD result is the average of all results in a year to date.