

Minutes Advisory Committee on SPSV's

Thursday 25th May 2023 10.30am

Present:

Chairperson	Mr. Cornelius O'Donohue
Representing SPSV and driver interests	Mr. John Murphy, Shajedul Chowdhury
Special interest or expertise	Mr. James O'Brien
Representing the interests of business	Ms. Ann Campbell
Representing the interests of Local Authorities	Mr. Brendan O'Brien
Special interest or expertise	Mr. Paul Gregan, Noel Ebbs

Apologies:

Representing the interests of persons with disabilities	Ms. Joan Carthy
Representing the interests of consumers	Mr. James Cawley
Representing SPSV and driver interests	Mr. Francis Doheny
Representing the interests of tourism	Mr. Paul Keeley
Special interest or expertise	Ms. Fiona Brady
Representing the interests of consumers	Ms. Michelle Reid
An Garda Síochána	Superintendent Tom Murphy
Representing the interests of older persons	Ms. Mai Quaid

NTA Staff in Attendance:

Ms. Jackie Mullen (Secretary), Ms. Roisin Cullinan (Head of Licensing Regulation)

1. Minutes and Matters arising

The minutes of the April meeting were approved with no amendment.

NTA official joins the meeting

2. NTA Update

The NTA update was previously circulated to the members. There were no queries raised.

3. City Centre College Green update

Brendan O'Brien informed the Committee that as part of the Dublin City Council Development Plan 2022 and the Pathfinder project it is intended to make the area around College Green and Dame street as far as Georges street (including Foster Place) traffic free. As part of the project it is intended to remove parking spaces from Foster place and to provide a night time rank in Church lane. The College Green taxi rank will be lengthened. The bus corridor will operate on a 24 hour 7 day a week basis starting on Monday 29th May.

4. Advice on cancelled bookings and the practice of "multi-apping"

The Committee expressed a view that the practice of "multi-apping" can be an issue on the Driver side this can be relatively easily managed however it is seen as a far greater problem on the consumer side, with instances of customers booking on 2-4 different apps which then impacts on the service as up to 4 cars can be tied up trying to service the booking where only 1 car is needed. The Committee asked that the NTA provide more details/statistics on this issue which will assist them in formulating their advices to the NTA on this issue.

5. Data Capture / Technology

The Chair will identify some companies who could present and give examples of how these systems work in practice.

5. Driver Guide Course for SPSV Drivers

The sub-committee will meet before the next meeting to identify the courses currently on offer and the next steps.

6. AOB

There were no matters raised.

The next meeting of the Committee will be a hybrid meeting and will take place on Thursday 29th June.

Signed:

Dated: