

Q3 2023 (P7, P8, P9)
Bus Éireann (Waterford City)
Customer Complaints Report



Bus Route	Complaints per 100,000 passengers*
W5	10 complaints per 100,000 passengers

Q2 2023 (P4, P5, P6)
Bus Éireann (Waterford City)
Customer Complaints Report



Bus Route	Complaints per 100,000 passengers*
W5	15 complaints per 100,000 passengers

Q1 2023 (P1, P2, P3)
Bus Éireann (Waterford City)
Customer Complaints Report



**There were no routes with more than 10 complaints in
Waterford City in Q1 2023**

Q4 2022 (P10, P11, P12, P13)
Bus Éireann (Waterford City)
Customer Complaints Report



Bus Route	Complaints per 100,000 passengers*
W1	18 complaints per 100,000 passengers
W5	8 complaints per 100,000 passengers

Q3 2022 (P7, P8, P9)
Bus Éireann (Waterford City)
Customer Complaints Report



**There were no routes with more than 10 complaints in
Waterford City in Q3 2022**

Q2 2022 (P4, P5, P6)
Bus Éireann (Waterford City)
Customer Complaints Report



**There were no routes with more than 10 complaints in
Waterford City in Q2 2022**

Q1 2022 (P1, P2, P3)
Bus Éireann (Waterford City)
Customer Complaints Report



**There were no routes with more than 10 complaints in
Waterford City in Q1 2022**

Q4 2021 (P10, P11, P12, P13)
Bus Éireann (Waterford City)
Customer Complaints Report



Bus Route	Complaints per 100,000 passengers*
W1	17 complaints per 100,000 passengers
W5	12 complaints per 100,000 passengers