

**National Transport Authority - FOI Disclosure Log (Non-Personal Requests)  
Quarter 3 2023 (1 July 2023 - 30 September 2023)**

FOI Reference	Date Received	Brief Description of Request	Requestor Category	Decision	Date Decision letter issued	Reason for refusal / part-grant
2023-0080	04/07/2023	A copy of a risk report submitted to the board of the National Transport Authority in May 2023.	Journalist	Part-Granted	30/08/2023	Section 36
2023-0081	04/07/2023	Details of all complaints made regarding Bus Eireann services in Louth in the years 2018-2022 (Inclusive) broken down by year along with details of any actions taken.	Journalist	Grant	04/09/2023	
2023-0082	05/07/2023	Any complaints received by NTA or its agents referencing "disability" or "disabled" so far in 2023 to date.	Journalist	Part-Granted	01/08/2023	Section 37(1)
2023-0083	05/07/2023	Any complaints received in 2022 and 2023 (to date) in relation to taxis in Cork.	Journalist	Grant	03/08/2023	
2023-0084	06/07/2023	Copies of financial statements from any barter account which may exist within the National Transport Authority, for each of the past five years.	Representative	Grant	26/07/2023	
2023-0085	06/07/2023	1. The number of complaints about unlicensed taxis in Tipperary in 2022.; 2. The number of those complaints that resulted in an action against the individual.; 3. The types of actions, ie court appearance, fines etc.;	Journalist	Grant	03/08/2023	
2023-0086	07/07/2023	E-mail correspondence between the senior management of the NTA, the senior management of Cork City Council (director of services and above) and the Minister for Transport and senior officials in the Department in regards to the Cork Light Rail preferred route including all costs in tabular form from January 1 2023 to July 5th 2023	Representative	Part-Granted	01/08/2023	Section 29(1)(a); Section 30(1)(c); Section 37(1)
2023-0087	07/07/2023	Records of all complaints received by the authority from members of the public in relation to School Transport Scheme over the past year, from 7/7/2022 to today's date, 7/7/2023.	Journalist	Non FOI	20/07/2023	
2023-0088	07/07/2023	[WAV23 Grant Scheme] 1) How much taxpayers money was allocated to this scheme 2) How much money was actually drawn down by applicants from this scheme in 2023 to date 3) How many offer letters have been distributed, and what was the date of application of the final applicant who received the offer 4) How many applicants are on the waiting list and where is my application in that list. 5) A full accountancy breakdown of the grant payments to date and a detailed description or method statement as to how the grant payment system operates and how the money is allocated. 6) A full written transcript of my numerous phone calls regarding this beginning 31st March 2023 to date.	Member of the Public	Part-Granted	27/07/2023	Section 15(1)(a)
2023-0089	10/07/2023	Information regarding ticket allocations to students on a specified school bus route in Co Kilkenny.	Member of the Public	Transferred to other FOI Body	14/07/2023	

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2023-0090	13/07/2023	[1.] The total value of all purchasing spend that Bus Éireann has had with 8 specified companies [Details supplied]. I would like a breakdown per company please and broken down by year for the following years: 2018, 2019, 2020, 2021, 2022, 2023 YTD; [2.] Please also advise when the latest contracts for products or service provision commenced with Bus Éireann for any of these companies. ☐	Industry	Refused	21/07/2023	Section 15(1)(a)
2023-0091	13/07/2023	For each of the 3 mobile applications that you currently operate (TFI Live App, TFI Leap Top-up Card, TFI GO), I would like to request data regarding: <ul style="list-style-type: none"> <li>• Total number of downloads across all channels since the app was launched</li> <li>• Average user rating across all channels where this is available for download</li> <li>• Average number of monthly active users alongside a definition of active users</li> <li>• Average number of monthly ticket sales (in case of TFI GO only)</li> <li>• Total number of queries you have received regarding the use, or features, of the application since this was launched</li> <li>• Total number of complaints you have received regarding the use, or features, of the application since this was launched</li> <li>• Any statistics available that would give an indication of the spatial distribution of users (whether by region, local authority, or any other option)</li> </ul>	Member of the Public	Non FOI	27/07/2023	
2023-0092	06/07/2023	1. The number of complaints made about public transport in Tipperary in 2022.; 2. The nature of the complaints i.e. drivers, timetables etc.; 3.The number of complaints upheld and dismissed in relation to the above.	Journalist	Grant	28/07/2023	
2023-0094	18/07/2023	Records concerning active travel projects located within Limerick City and County Council and specifically those with cycle infrastructure from January 2018 to date. The documentation sought is as follows: <ul style="list-style-type: none"> <li>• Phase 1: Grant Application Form</li> <li>• Phase 2: Options Selection Report (if available)</li> <li>• Phase 7: Project Completion Report (if available)</li> </ul>	Industry	Grant	20/10/2023	
2023-0096	24/07/2023	Request for Information under Section 41(b) of the Data Protection Act 2018	Other	Non FOI	24/07/2023	
2023-0097	25/07/2023	Number and details of All-Terrain Vehicles (ATVs) - Quads - 2-wheel drive & 4-wheel drive off-road vehicles	Member of the Public	Refused	26/07/2023	Section 15(1)(a)
2023-0098	25/07/2023	A copy of The Institute of Public Administration's external reviews into NTA Board governance and effectiveness carried out in 2017, 2020, and 2023.	Journalist	Part-Granted	23/08/2023	Section 15(1)(a)

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2023-0099	27/07/2023	With regards to certain items put in place to monitor feedback to changes implemented under BusConnects contained in a response from Anne Graham to the Public Accounts committee (22nd February 2022) - Item 11 <ul style="list-style-type: none"> <li>• Please provide the following most recent punctuality and reliability quarterly report which covers C, H &amp; G Spine</li> <li>• Additional services which may have been added to C, H &amp; G Spine since introduction</li> <li>• Detail of further changes which were implemented in April [2022] as referenced in document.</li> </ul>	Member of the Public	Grant	19/09/2023	
2023-0100	31/07/2023	(1) How many PSV holders have been issued with Fixed Penalty Notices for non-compliance of cashless payments since Sept 1st 2022 to present day and how many PSV Holders paid the FPN? (2) How many PSV holders were issued with court summons for non-compliance of same and how many court convictions were secured by NTA for same said offences? (3) How many PSV holders were issued with FPN for not having card reader machines and court summons issued and court convictions secured by NTA for same?	Member of the Public	Grant	22/08/2023	
2023-0101	01/08/2023	Bus Éireann school bus ticket selection for a specified school bus route in Co. Kilkenny	Member of the Public	Transferred to other FOI Body	01/08/2023	
2023-0102	31/07/2023	In reference to WAV Grant Scheme. <ol style="list-style-type: none"> <li>1. How much grant was allocated for 2023</li> <li>2. How much grant has already been paid out to applicants</li> <li>3. How much grant has been paid out to individuals</li> <li>4. How much grant has been paid out to companies</li> <li>5. Number of total applications (individuals/companies)</li> <li>6. Number of applications approved</li> <li>7. Number of applications completed for approval</li> <li>8. Number of individuals on the waiting list ☐</li> </ol>	Member of the Public	Non FOI	02/08/2023	
2023-0103	01/08/2023	Latest BusConnects Programme Board Monthly Report and BusConnects Programme Board minutes	Member of the Public	Non FOI	01/08/2023	
2023-0104	28/07/2023	A spreadsheet showing which projects were funded in 2022 and which projects were allocated funding but this funding was not drawn down?	Journalist	Non FOI	01/08/2023	

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2023-0105	02/08/2023	1. Total expenditure on all Bus Connect's newspaper adverts/notices on corridor schemes since January 2022. 2. Expected expenditure on Bus Connect's adverts and notices for Bray and Ringsend's corridor schemes ☐	Journalist	Withdrawn	02/08/2023	
2023-0106	03/08/2023	Update report on the missing P29 buses which were dropped from start of May 2023 up to and including the end of June 2023	Member of the Public	Non FOI	16/08/2023	
2023-0107	03/08/2023	Copies of Rural Transport Programme Contracts effected in Clare since August 2019 with 3 specified companies [Details supplied]	Industry	Part-Granted	02/10/2023	Section 36(1)(b); Section 37(1)
2023-0108	11/08/2023	1. A copy of FOI request 2021—117 issued on 1st October 2021 2. A copy of the query put to Dublin Bus legal advisors regarding the legality or otherwise and the risks thereof of allowing men who identify as women to use women's facilities on Dublin Bus premises for staff	Representative Group / Organisation	Part-Granted	23/08/2023	Section 15(1)(a)
2023-0110	21/08/2023	1. If you use an IT Service Management solution (aka ITSM), please advise what you are currently using? (examples include: ServiceNow, BMC, Freshworks, 4ME, Hornbill, ManageEngine, Ivanti etc) Please provide the platform name. If possible, please also provide the previously utilised solution and reason for change.; 2. When is your current ITSM platform contract due for renewal? Please provide month/year.; 3. Who (if there is one) is your current supplier of professional and managed services for your ITSM platform? If this is managed internally, please confirm the same.; 4. How many user licences do you have for your ITSM platform?; 5. Who is the principal contact for IT Services within your organisation?	Industry	Non FOI	06/09/2023	
2023-0111	25/08/2023	1. Records created/modified since Jan 1st 2020 with respect of the forms of ID accepted for Student Fares 2. Correspondence with/minutes of meetings held with transport operators since Jan 1st 2020 with respect of the forms of ID accepted for Student Fares	Representative Group / Organisation	Non FOI	19/09/2023	

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2023-0112	29/08/2023	<p>Copies of National Transport Authority &amp; Transport for Ireland branding and visual identity documents (such as brand manuals or visual identity guidelines) for all customer facing materials.</p> <p>This would ideally include but not be limited to, printed material such as leaflets, posters, timetables and other printed literature, and hard signage such as platform signs and ticket vending machines. Additionally, station design standards and vehicle liveries would be greatly appreciated if this information is held. ☒</p>	Member of the Public	Non FOI	05/09/2023	
2023-0113	06/09/2023	<p>Copies of any submissions, reports, memos, reviews or other such overview/discussion documents prepared for either the CEO or the board with regard to the challenges of recruiting bus drivers for the operators Bus Éireann, Dublin Bus, and Go-Ahead Ireland. This request to cover the period 1 Jan 2023 to date.</p>	Journalist	Part-Granted	05/10/2023	<p>Section 29(1)(a); Section 18; Section 30(1)(c.); Section 36(1)(c.)</p>
2023-0114	04/09/2023	<p>Records in the form of an itemised list of the number of personnel or employees, per Local Authority, who participated in NTA funded active travel study tours to the Netherlands</p>	Representative Group / Organisation	Grant	20/10/2023	
2023-0115	04/09/2023	<p>Records relating to posts in the Transport Regulation Directorate.</p>	Staff	Part-Granted	03/10/2023	<p>Section 15(1)(a)</p>
2023-0116	08/09/2023	<p>1) As of 8th September 2023 The number of requests received from Dublin Bus and for Go-Ahead Ireland requesting approval by the National Transport Authority to extend or re route PSO bus service in tabular form. Please include the current terminal for which the seeking bus number is; and the proposed new route that is being sought. [2.] As of 8th September 2023 The number of requests that were approved or still pending. To be further assistant what I mean as in re routed on a permanent basis</p>	Member of the Public	Part-Granted	06/10/2023	<p>Section 36(1)(b); Section 37(1)</p>

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2023-0117	13/09/2023	The following documents since November 2022 for each advertising campaign carried out by the department for public consultation surrounding bus connects in Limerick, Cork and Galway  [1.] Advertising materials for bus connects plans (images for social media, billboards, pdfs for printed materials for the campaigns) [2.] Costs for advertising each public consultation (split by social media, newspapers, radio, etc.) [3.] Statistics/reports of outcomes from each public consultation advertisement including social media impressions+clicks and reports generated for/by the department on the campaign [4.] Numbers of responses by received for each public consultation	Member of the Public	Grant	10/11/2023	
2023-0118	13/09/2023	Data gathered through the NTA National Household Travel Survey 2022 that shows, in the Dublin City and Suburbs area as defined by the NTA, [1.] what modes of transport people in different income brackets use, [2.] what modes of transport people in different occupational groups use, and [3.] what mode of transport people in different industries of employment use.	Journalist	Non FOI	14/09/2023	
2023-0119	14/09/2023	Records relating to an order last year for 120 double-decker battery-electric zero-emission buses for Dublin Bus and Bus Éireann, specifically: [1.] Any correspondence created since 1 January this year between the NTA and Wrightbus about storage and delivery of the buses; [2.] Any correspondence created since 1 January this year between the NTA and the Department of Transport about storage, charging points and delivery of the buses; [3.] Any correspondence created since 1 January this year between the NTA and Dublin Bus or Bus Éireann about storage, charging points and delivery of the buses.	Journalist	Refused	13/11/2023	Section 36(1)(b); Section 36(1)(c)
2023-0120	15/09/2023	A copy of the nomination submission by a specified Residents Association in Booterstown [Details supplied], for the NTA 'safe and quiet streets' grant they got under the NTA Active Travel Investment Grants scheme 2023.	Member of the Public	Refused	04/10/2023	Section 15(1)(a)
2023-0121	19/09/2023	Copies of any fare evasion surveys conducted from Jan 1 2022 to date in relation to a) Bus Éireann; b) Dublin Bus; c) Go Ahead; d) Luas	Journalist	Part-Granted	18/10/2023	Section 15(1)(a)

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2023-0122	20/09/2023	Information regarding school bus ticket application for children attending a specified school in Co. Cork [ <i>Details provided</i> ] and the ticket selection process.	Member of the Public	Transferred to other FOI Body	21/09/2023	
2023-0123	21/09/2023	Records relating to staffing matters in the Transport Regulation Directorate.	Staff	Withdrawn	05/10/2023	
2023-0124	25/09/2023	Latest BusConnects Programme Board Monthly Report and BusConnects Programme Board minutes	Member of the Public	Non FOI	27/09/2023	