

National Transport Authority - FOI Disclosure Log (Non-Personal Requests)
Quarter 2 2024 (1 April 2024 - 30 June 2024)

FOI Reference	Date Received	Brief Description of Request	Requestor Category	Decision	Date Decision letter issued	Reason for refusal / part-grant
2024-0028	08/04/2024	1. A copy of all complaints the National Transport Authority received in relation to buses and trains between 01.01.2023 and present day in rural areas of Co. Dublin and Co. Meath. 2. Correspondence between the NTA and the Department of Transport with regard to PSO funding for late 2023 and 2024. 3. The latest available information on the number of employees allocated and the number of posts filled to active travel teams within councils and inside the NTA.	Member of the Public	Part-Granted	19/04/2024	Section 37(1)
2024-0040	02/04/2024	How many spsv that were registered with the NTA as a Taxi spsv throughout the covid pandemic period from 2019 to 2021 and still are currently licensed as spsv taxis today for the periods mentioned below 2015 Currently Registered Spsvs. How many will have reached their final day of operation by the end of 2025 ?? 2016 Currently Registered Spsvs How many will have reached their final day of operation by the end of 2026 ?? 2017 Currently Registered Spsvs . How many will have reached their final day of operation by the end of 2027 ?? 2018 Currently Registered Spsvs How many will have reached their final day of operation by the end of 2028 ?? 2019 Currently Registered Spsvs How many will have reached their final day of operation by the end of 2029 ??	Member of the Public	Part-Granted	29/05/2024	Section 15(1)(a)
2024-0041	03/04/2024	A copy of any presentation, briefing materials, or other documents prepared for or provided to the December '23 board meeting re: "recent crisis events" as per "4. CEO Report - The Chief Executive outlined developments since the last meeting and responded to matters raised by Board members. The CEO outlined the Crisis Management Procedures particularly in the light of recent crisis events that impacted public transport services and infrastructure."	Journalist	Part-Granted	02/05/2024	Section 32(1)(a)(iii)
2024-0042	09/04/2024	Copy of replies issued by the NTA to members of the Oireachtas on foot of parliamentary questions since 01 January 2024	Journalist	Part-Granted	14/05/2024	Section 37(1)
2024-0043	11/04/2024	Any correspondence with regard to political advertisements at bus shelters in Galway City within the timeframe of January 1st 2024 to the present.	Other	Refused	13/05/2024	Section 15(1)(a)

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2024-0044	12/04/2024	The number of cancellations and delayed buses on the following route from 15th December 2023 to 10th April 2024 (or nearest available date): 215, 245, 208, 202, 207, 203, 220, 209, 216	Other	Grant	03/05/2024	
2024-0045	17/04/2024	Information relating to demerit points issued to driver and vehicle licence holders since 2013	Staff	Part-Granted	17/05/2024	Section 15(1)(a); Section 31(1)
2024-0046	18/04/2024	1) The number of buses that were withdrawn from the Dublin Bus Fleet in the years of 2022, 2023 and to-date in 2024 in tabular form 2) The number of new buses that were added to the Dublin Bus Fleet in the years of 2022, 2023 and to-date in 2024 in tabular form 3) The number of Buses withdrawn from the Bus Eireann PSO Fleet in the years of 2022, 2023 and to-date in 2024 in tabular form 4) The number of new Buses added to the Bus Eireann PSO Fleet in the years of 2022, 2023 and to-date in 2024 in tabular form 5) The number of buses on PSO fleet that were withdrawn in the Go Ahead Ireland in the years of 2022, 2023 and to-date in 2024 in tabular form 6) The number of new buses that were added to the PSO fleet within Go Ahead Ireland in the years of 2022, 2023 and to-date in 2024 in tabular form	Member of the Public	Grant	20/05/2024	
2024-0047	19/04/2024	Data on x31 bus route, in particular: Total number of bus planned to operate each month for years 2022, 2023,2024 Total number of bus planned that did not operate or ran late each month for years 2022, 2023,2024	Member of the Public	Grant	21/05/2024	

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2024-0048	22/04/2024	<p>1. How many reports of vehicle operation (Regulation 51(1) SI 33 of 2015) have been unlinked automatically by the CABs system since 2015?</p> <p>2. Under what legislative power does the NTA unlink/break reports under Regulation 51(1) given that Regulation 51(3) states 'A notification made by a licence holder under paragraph (1) in respect of a vehicle shall expire, and shall no longer be valid in respect of such vehicle, upon the licence holder making a subsequent notification to the Authority in relation to a different vehicle.'?</p> <p>3. How many SPSV drivers have received FPNs (L10) since 2015?</p> <p>4. Of the FPNs identified at (3) how many SPSV drivers have received FPNs (L10) where the NTA systematically broke the report and not in accordance with Regulation 51(3)?</p> <p>5. Of the FPNs identified at (4) how many of those FPNs were unpaid and subsequently prosecuted for a breach of Regulation 51(1) at the District Court since 2015?</p> <p>6. Of those SPSV driver prosecuted as outlined at (5) how many were convicted in the District Court where the NTA systematically broke the report since 2015?</p>	Staff	Part-Granted	13/05/2024	Section 15(1)(a); Section 37(1)
2024-0049	26/04/2024	<p>[1.] All briefing material (created during period between 1 January 2024 and current date) about the planned Cork light-rail project that was sent to NTA CEO Anne Graham + deputy head Hugh Creegan</p> <p>[2.] All correspondence (between January 1 2024 and current date) between Anne Graham and Anne Doherty, Chief Executive of Cork City Council on the Cork light-rail project</p> <p>[3.] All correspondence (between January 1 2024 and current date) between Anne Graham and Gerry O'Beirne, Director of Infrastructure of Cork City Council on the Cork light-rail project</p>	Journalist	Part-Granted	28/05/2024	Section 29(1)(a); Section 30(1)(c.)
2024-0050	29/04/2024	<p>[1.] Copies of any complaints, representations or other such correspondence received by the NTA with regard to proposals around the Dublin-Rosslare rail line and suggestions that passengers could change trains in Wicklow to increase frequency on the route. This request to cover the period 1 Jan 2024 to date.</p> <p>[2.] Copies of any correspondence between the NTA and the Minister for Transport (or any of the junior ministers at his department) with regard to the above proposal during the same period of time.</p>	Journalist	Part-Granted	29/05/2024	Section 15(1)(a); Section 37(1)

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2024-0051	29/04/2024	[1.] Which of the TFI Local Link TCUs have been audited each year going back to 2015 up to and including which have been, or are proposed to be, audited in 2024. [2.] The criteria are for selecting TCU's to be audited and for determining frequency of audit, and also if such criteria are contained in a written policy or other document.	Oireachtas / Public Representative	Part-Granted	29/05/2024	Section 30(1)(a)
2024-0052	30/04/2024	[1.] The single-supplier framework agreement that NTA issued to Indra to implement and operate NTA's planned account-based ticketing system, as described in this release: https://www.indracompany.com/en/noticia/indra-signs-framework-agreement-nta-become-long-term-ticketing-technology-partner-irelands . [2.] All proposals and price bids by all vendors, including Indra, Cubic Transportation Systems and Conduent Transportation, bidding on the above referenced project contract. This includes the original price bids and also best-and-final offers (BAFO) round price bids submitted by vendors. [3.] All evaluation score sheets for this competitive procurement.	Journalist	Part-Granted	27/05/2024	
2024-0053	01/05/2024	All records since 1 September 2023 related to [1.] Discussions between Irish Rail and the authority where planned closures for engineering works were discussed/approved/refused [2.] Discussions between the authority and Irish Rail where additional bus services were discussed/requested/refused [3.] List of additional bus services provided by any contracted operator (Dublin Bus, Go Ahead Ireland, Bus Eireann etc) to act as replacement for rail services during planned engineering works by Irish Rail (dates operated, timetable) [4.] Discussions between the authority and any contracted operator (Dublin Bus, Go Ahead Ireland, Bus Eireann etc) where such rail replacement services were discussed/requested/refused	Business / Industry	Part-Granted	22/07/2024	Section 36(1)(b)

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2024-0054	03/05/2024	<p>1. How many unpaid FPN records are maintained against SPSV driver records on the CABs system since 2013?</p> <p>2. Of those unpaid FPNs recorded against SPSV driver records, how many are marked as rescinded?</p> <p>3. Under what legislative act are FPNs rescinded?</p> <p>4. Please provide a copy of the procedure and processes around rescinding of FPNs.</p> <p>5. Of those unpaid FPNs recorded how many have not been prosecuted in the district court before the expiry of a period of six months?</p> <p>6. Of those unpaid FPNs recorded against SPSV driver records how many have been prosecuted in the district court?</p> <p>7. Of those that have been prosecuted in the district court, how many have been convicted?</p> <p>8. How many of those unpaid FPNs prosecuted in the district court have been given the benefit of the Probation Act?</p>	Staff	Part-Granted	04/06/2024	Section 15(1)(a); Section 37(1)
2024-0055	07/05/2024	<p>[1.] Any communication or directive to, or discussion with Iarnrod Eireann representatives, in relation to increased service over the May Bank Holiday Weekend.</p> <p>[2.] Any communication or directive to, or discussion with Dublin Bus Representatives in relation to increased service over the May Bank Holiday Weekend</p> <p>[3.] Any Communication or directive to, or discussion with GoAhead Ireland representatives in relation to increased service over the May Bank Holiday weekend.</p> <p>[4.] Any Communication or Directive to, or Discussion with Transdev representatives, in relation to increased LUAS service over the bank holiday weekend.</p> <p>[5.] Any communication with representatives of Croke Park (or relevant event management companies), in relation to public transport capacity and Service, over the May Bank Holiday Weekend.</p> <p>[6.] Any directive or Communication from the Department of Transport, or Ministers overseeing the Department of Transport, in relation to public transport capacity over the Bank Holiday Weekend.</p>	Business / Industry	Part-Granted	03/07/2024	Section 36(1)(b); Section 42; Section 37(1) [Section 15(1)(a)]
2024-0056	08/05/2024	All submissions made in relation to Bus Connects Sustainable transport corridor C Blackpool - Cork City. To include submissions posted to the NTA.	Member of the Public	Withdrawn	16/05/2024	

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2024-0057	10/05/2024	Details of the expenditure to date & the full budget allocated to the safe schools initiative roadworks carried out in Palmerstown, Dublin 20	Member of the Public	Transferred to other FOI Body	15/05/2024	
2024-0059	13/05/2024	[1.] How many people have applied for and passed the taxi license examination process. [2.] On average how many attempts does it take to pass the test. [3.] How many new licenses have been issued to non nationals. [4.] What is the breakdown in numbers of new licenses/ drivers by country. [5.] How many new license holders have wheelchair accessible taxi plates. [6.] How many licenses plates are currently rented out by their owner to new entrants to the industry. [7.] What is the average of taxi cars.	Member of the Public	Part-Granted	04/06/2024	Section 15(1)(a)
2024-0060	13/05/2024	Original copies of two "artists impression" images of the light rail system for Cork and other like images that may exist for the project	Oireachtas / Public Representative	Transferred to other FOI Body	15/05/2024	
2024-0061	14/05/2024	All internal submissions made to the NTA Board about the process of assigning funding to capital projects from 22 March to date.	Journalist	Refused	13/06/2024	Section 15(1)(a)
2024-0062	14/05/2024	All paper and digital correspondence (emails, letters, texts, WhatsApps, faxes) between the NTA and the Department relating to the NTA's staffing and financial resources from 23 February to date	Journalist	Part-Granted	13/06/2024	Section 30(1)(c); Section 18(1)(a)

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2024-0063	14/05/2024	<p>Inter alia:</p> <ol style="list-style-type: none"> 1. Punctuality and reliability data for bus Service 360 and 360A between Tramore and Waterford City. 2. Maintenance of accessibility features generally at Bus & Rail Stations and in particular any records relation to specified details in Waterford Bus Station and Ennis Bus & Train Station for various dates. 3. The duties and responsibilities of local management which would be intended to address the inspection and maintenance of toilet facilities, catering, cleaning, and ticket office availability 4. Copies of arrangements regarding vending machines including issues and refunds and details of a specified event in Ennis in November 2023. 5. Copies of any instructions concerning daily, weekly and monthly inspections that local management are supposed to undertake. 6. Instructions to the staff and managers that assess and review the service quality provided by the CIE Group, including the inspections carried out by and for the NTA and the methods used by the Department to satisfy the Department, and the Minister, that reports on service quality are meaningful, comprehensive and effective. 7. Copies of the most internal audit and C&AG reports on the relevance and accuracy of quality reviews conducted by CIE Group, NTA and the Department. 8. Copies of the most recent instructions issued by the Minister on adherence to service quality standards insofar as they relate to: <ol style="list-style-type: none"> a. Timekeeping of buses, b. Cleanliness at stations, c. Accessibility issues. 	Member of the Public	Part-Granted	12/06/2024	Section 15(1)(a)
2024-0064	15/05/2024	Information on school bus routes to two specified schools in Claregalway, Co. Galway.	Member of the Public	Transferred to other FOI Body	15/05/2024	

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2024-0065	16/05/2024	<p>Information pertaining to the bus connects plans concerning emmet road in Dublin 8 (plan references as number 7 in you information collateral).</p> <p>Specifically, I'm looking for you to clarify the following matters:</p> <ol style="list-style-type: none"> 1. Where is the proposed location of the alternative parking spaces? How safe will the parking space be for the vulnerable members of the public during the night? 2. How many parking spaces will be provided? 3. Is it envisaged for location to be accessible to the public on the same terms as existing street parking (residents permit and pay per hour)? 4. Will the parking be available on an annual permit basis to residents of any streets other than emmet road? If, so which ones? 5. What is the envisaged benefit (journey time reduction) for the emmet street portion specifically (travelling westbound)? The portion of the road which with carry proposed new bus lane? <p>In relation to the proposed benefits can you please advise on the following:</p> <ul style="list-style-type: none"> - what was the data measurement approach to obtaining the baseline? - please specify any inclusions or exclusions for your data measurement approach (e.g. moving time, stoppage time etc) - what is the data measurement period? - are there any specific time periods the baseline is based on? (E.g. peak/off peak and how you defined these?) - what measurement is your baseline based on (average/median/mean time) - what are the assumptions built into estimating proposed improvements in the journey times? <ol style="list-style-type: none"> 6. Has resident consultation taken place yet (emmet road specifically)? If not is there one planned? 7. When is the proposed works commencement for emmet road? 8. Is there a framework that you use that weigh up the value of the proposed benefits to the bus users Vs the negative impact that the plans will have on the residents and the community?" 	Member of the Public	Non FOI	13/06/2024	

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2024-0066	16/05/2024	1. Service Level Agreement or equivalent documents showing the agreement between the Transport Authority and Treacy Coaches Ballina for operation of the current commuter bus service between Ballina and ATU Sligo. 2. Document detailing the tendering / procurement process for the route when last reviewed. 3. Documents relating to the assessment of the route for a public / earlier / more frequent service if available.	Member of the Public	Withdrawn	10/06/2024	
2024-0067	22/05/2024	All complaints related to the 202, 203, 205, 214, 215, 220 and 225 bus routes in Cork from the period 1st January 2023 to 1st May 2024. I would like to receive the complaints themselves in full (with personal data redacted).	Journalist	Part-Granted	19/06/2024	Section 37(1)
2024-0068	23/05/2024	A record of correspondence to and from the National Transport Authority's chief executive in relation to the staging of the Dublin City Marathon. This should include a record of letters, emails, text messages, WhatsApp messages, briefing documents, draft briefing documents, memos, draft memos, and presentations. This correspondence should include that sent/received internally at the National Transport Authority, as well as correspondence with Dublin City Marathon organisers, Dublin City Marathon sponsors, Dublin City Council, Dublin Bus, and the offices of ministers at the Department of Tourism and Sport.	Journalist	Grant	24/06/2024	Section 37(1)
2024-0069	27/05/2024	All correspondence sent and received by Anne Graham, Chief Executive Officer, on the subject of the incident on May 26, 2024 during which 12 people were injured on a Qatar Airways flight from Doha to Dublin	Journalist	Refused	29/05/2024	Section 15(1)(a)
2024-0070	28/05/2024	The branding guidelines for Bus Éireann and LUAS (current and all available older editions)	Member of the Public	Refused	07/06/2024	Section 15(1)(a)
2024-0071	29/05/2024	A copy of the following briefing/slideshow/presentation and any preparatory records that underpinned it (Feb '24 board minutes refer): - 12. Public Transport Vehicle Safety Mr Creegan provided an overview of Public Transport Vehicle Safety. Following the overview provided, Mr Creegan responded to questions from the Board members. The Board noted the update provided by Mr Creegan and was supportive of the action being considered to address the identified safety issue.	Journalist	Part-Granted	11/07/2024	Section 29(1)(a)
2024-0072	29/05/2024	A series of 39 questions regarding the awarding of WAV grants	Member of the Public	Part-Granted	28/06/2024	Section 15(1)(a)

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2024-0073	29/05/2024	1. Number of specified devices deployed by the organisation; 2. Budget plans to procure specified enterprise applications or software for 2024-2026; 3. Budget plans to procure certain end user devices for 2024-2026; 4. Budget plans to procure artificial intelligence (AI) or cyber security services / software for 2024-2026.	Business / Industry	Grant	19/06/2024	
Tagairt FOI	Dáta Fála	Cur Síos Gairid ar an Iarratas	Catagóir an Iarratasóra	Cinneadh	Dáta eisiúna Litir an Chinnidh	Cúis leis an diúltú / ceadú páirteach
2024-0074	29/05/2024	<p>An meid airgead a caitheadh ar earraí, ar sheirbhísí, ar bia nó ar eile ó na comhlachtaí seo a leanas: AXA Insurance, Puma, Carrefour, Caltex, Siemens, Hewlett Packard, Chevron, RE/MAX, Texaco, AHAVA, sodastream, McDonalds, Domino's, Burger King, Papa John's, Wix.</p> <p>Ba mhaith liom an t-eolas seo a fháil ón tréimhse 1 Eanáir 2024 - 25 Bealtaine 2024.</p> <p><i>[Translation] The amount of money spent on goods, services, food or otherwise from the following companies: AXA Insurance, Puma, Carrefour, Caltex, Siemens, Hewlett Packard, Chevron, RE/MAX, Texaco, AHAVA, sodastream, McDonalds, Domino's, Burger King, Papa John's, Wix.</i></p> <p><i>I would like to receive this information regarding the period 1 January 2024 - 25 May 2024.</i></p>	<p>Ball an Phobail</p> <p><i>Member of the Public</i></p>	<p>Deontas</p> <p><i>Grant</i></p>	08/07/2024	

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2024-0075	31/05/2024	All records related to driver shortages on the NX bus route from 01 January 2024 to date.	Member of the Public	Refused	29/07/2024	Section 15(1)(a)
2024-0076	07/06/2024	<p>1a) Could you please provide information on the number of complaints filed regarding the Leap process?</p> <p>1b) Additionally, I'm interested in knowing the number of customers who have been overcharged using Leap, along with the total value of these overcharges since the launch of the Leap card.</p> <p>1c) What service level agreement (SLA) is in place? How frequently has this SLA been missed? Please include details on the average response time to queries raised with customer care and the Leap teams.</p> <p>2a) I'd like to inquire about the total number of passengers for 2024 who have used the 111/111x bus route.</p> <p>2b) Could you provide data on the number of cancelled services on these routes in 2024? Also, how many times have cancelled services been updated on the services update page post-cancellation? Is there a policy in place for ensuring adequate notice to customers regarding cancelled services?</p> <p>2c) How many of these buses have operated at full capacity?</p> <p>2d) How are decisions made regarding new routes and the assessment of additional capacity needs? When was the last assessment conducted for the 111(x) route?</p> <p>3a) Lastly, I'd appreciate information on the software powering the 'Real Time Information' system. Can you confirm if it's based on real-time data tracked by GPS, rather than just estimates?</p>	Member of the Public	Non FOI	01/07/2024	
2024-0077	10/06/2024	The funding application for the Safe Routes to Scheme Banagher, Co Offaly along with the date in which it was received and any correspondence relating to this scheme and application following the submission.	Member of the Public	Grant	09/07/2024	
2024-0078	14/06/2024	A copy, preferably in WAV or MP3 filetypes of the announcements used on board Dublin Bus, Go-Ahead Ireland and Bus Éireann.	Member of the Public	Grant	14/06/2024	

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2024-0079	17/06/2024	A copy, preferably in WAV or MP3 filetypes of the special announcements used on board Dublin Bus, Go-Ahead Ireland and Bus Éireann. (e.g "There will be a short delay to get the bus back on time" or "Please do not distract the driver while the bus is in motion, stay behind the white line)	Member of the Public	Part-Granted	17/06/2024	Section 15(1)(a)
2024-0080	17/06/2024	A copy, preferably in WAV or MP3 filetypes of the announcements used on board Luas trams, both red line and green line.	Member of the Public	Refused	17/06/2024	Section 15(1)(a)
2024-0081	18/06/2024	<p>[1.] A breakdown of each TFI Bike Share Station in Cork City from 2020-2024 inclusive, broken down per month, on bikes loaned from each station.</p> <p>[2.] A breakdown of TFI Bike Share Membership cards issued Cork City from 2020-2024 inclusive, broken down per month.</p> <p>[3.] A breakdown of each faulty TFI Bike Share Station reported in Cork City from 2020-2024 inclusive, broken down per month.</p> <p>[4.] A breakdown of each faulty TFI Bike Share Bike reported in Cork City from 2020-2024 inclusive, broken down per month and per station the faulty bike was recovered from.</p> <p>[5.] A breakdown of each fault reported from the Cork City TFI Bike Share Scheme in Cork City from 2020-2024 inclusive, broken down per month.</p> <p>[6.] A breakdown of total TFI Bike Share Scheme journeys in Cork City from 2020-2024 inclusive, broken down per month.</p> <p>[7.] A breakdown of total TFI Bike Share Scheme journeys in Cork City from 2020-2024 inclusive, broken down per month that had a duration under 30 minutes.</p> <p>[8.] A breakdown of total TFI Bike Share Scheme journeys in Cork City from 2020-2024 inclusive, broken down per month, that had a duration of over 30 minutes.</p> <p>[9.] A breakdown of total costs to repair TFI Bike Share Stations in Cork City from 2020-2024 inclusive, broken down per month and per bike share station.</p> <p>[10.] A breakdown of total costs to repair TFI Bike Share Bikes in Cork City from 2020-2024 inclusive, broken down per month.</p> <p>[11.] A breakdown of total electricity costs to operate each TFI Bike Share Stations journeys in Cork City from 2020-2024 inclusive, broken down per month and per bike station..</p>	Member of the Public	Part-Granted	15/08/2024	Section 15(1)(a); Section 36(1)(b)

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2024-0082	18/06/2024	1. A list of studies or reports, in the possession of or produced by the National Transport Authority (NTA/TFI) specifically focused on the subject(s) of school-related traffic, transport and travel in Galway City and environs, especially the impact of school travel by any mode on junction capacity and road congestion. 2. A list of studies or reports, in the possession of or produced by NTA/TFI, addressing the subject of traffic and transport in Galway City and environs, and which contain a substantial section, eg more than a paragraph or single page, addressing the issue of school travel and its impacts on issues such as traffic congestion and junction capacity. 3. A list of studies or reports, in the possession of or produced by NTA/TFI, which, in whole or in part, address the subject of car dependence in relation to school travel into or within Galway City.	Member of the Public	Part-Granted	17/07/2024	Section 15(1)(a)
2024-0083	19/06/2024	A fleet list of all ancillary vehicles owned by the NTA including registration year and model to include support vans and trucks etc.	Member of the Public	Grant	01/07/2024	
2024-0084	19/06/2024	All written material held by NTA/TFI in relation to the provision of a pedestrian crossing at Blackrock, in particular any written communications with Galway City Council and with a specified councillor.	Member of the Public	Grant	04/07/2024	
2024-0086	24/06/2024	Records of the number of complaints from passengers on the Bus Éireann routes X30/30 Dublin to Donegal, 32/X32 Dublin To Letterkenny, 466 Athlone-Cavan, and 109X Dublin-Kells-Cavan in 2023 and to date in 2024	Journalist	Part-Granted	23/07/2024	Section 37(1)
2024-0087	27/06/2024	A copy of all correspondence (including responses) between the NTA and other stakeholders including but not limited to the Department of Transport and any other Government departments, Dublin City Council, Fáilte Ireland, UEFA, the FAI and Iarnród Éireann, in relation to the consideration of providing free travel on public transport services in the greater Dublin area for two days (May 21-22) to match ticket holders attending the UEFA Europa League final in the Dublin Arena (Aviva) on May 22, 2024 as well as any internal memos/reports on the issue.	Journalist	Refused	26/07/2024	Section 15(1)(a)

Total number of FOI requests this quarter: 32

Non-personal requests (29), Personal Requests (3)