

Determination of a Public Service Obligation following amendments to services between Clifden - Galway

Determination of Public Service
Obligation as a result of license
amendment on Route 923



1. Introduction

In April 2025 CityLink submitted an application to amend Licence 07068, which covers services operating between Galway and Letterfrack on Route 923.

The amendment involves the removal of two Monday to Sunday services which operated at:

- 19:00 departure from Galway to Clifden.
- 21:00 departure from Clifden to Galway.

The Connecting Ireland Rural Mobility Plan aims to improve public transport services in rural areas across Ireland. As part of this plan, the Galway to Letterfrack corridor, which includes Routes 923, 419 and 423 has been identified as a key area for improvement. Connecting Ireland aims to achieve a frequency of a bus every hour between Galway and Clifden.

The aim of this determination is to provide an overview of the impact of the withdrawal of these two 923 services along this Route, and associated impacts.

In circumstances where a commercial operator ceases or curtails services, the NTA will examine whether, in the absence of any commercial services, a public service obligation (PSO) exists to provide socially necessary but commercially unviable public transport services. Such examination will include an assessment of the demand for public transport services and options to either re-configure existing PSO services, including Local Link services, or to competitively tender for the provision of services. In either event, the NTA's ability to provide such services is subject to the availability of funding.

Table 1 below shows the newly amended 923 timetable, highlighting the removal of the 19:00 service from Galway and the 21:00 service from Clifden.

Table 1 – Amended 923 Timetable

Proposed Amended Timetable

Galway to Cleggan													
Stop	Stop Location	Restriction	Monday to Sunday								MO;WD;TH;SA;SU	TU & FR	
			RV1	---	RV2	RV3	---	RV1	---	---	---	RV1	
Galway	Coach Station	PUO; PVO	08:00	09:00	10:00	12:00	14:00	16:00	17:00	19:00	20:00	17:30	17:30
Lower Newcastle	Post Office	P/S; GCC	08:05	09:05	10:05	12:05	14:05	16:05	17:05	19:05	20:05	17:35	17:35
Corr Chuilinn		P/S; GC	08:12	09:12	10:12	12:12	14:12	16:12	17:12	19:12	20:12	17:42	17:42
Na Tuairíní	Clooniffe Cross	P/S; GC	08:14	09:14	10:14	12:14	14:14	16:14	17:14	19:14	20:14	17:44	17:44
Ogúil	Clydagh Bridge	P/S; GC	08:16	09:16	10:16	12:16	14:16	16:16	17:16	19:16	20:16	17:46	17:46
Maigh Cuilinn	Garda Station	P/S; GC	08:20	09:20	10:20	12:20	14:20	16:20	17:20	19:20	20:20	17:50	17:50
Droimnín	Donnellys Cross	P/S; GC	08:21	09:21	10:21	12:21	14:21	16:21	17:21	19:21	20:21	17:51	17:51
Doon	Tipperary Cross	P/S; GC	08:22	09:22	10:22	12:22	14:22	16:22	17:22	19:22	20:22	17:52	17:52
Gortnagroagh	Porridgestown Turnoff	P/S; GC	08:23	09:23	10:23	12:23	14:23	16:23	17:23	19:23	20:23	17:53	17:53
Doonnakilla Bridge	Doon East	P/S; GC	08:24	09:24	10:24	12:24	14:24	16:24	17:24	19:24	20:24	17:54	17:54
Rosscahill	St Annes Primary School	P/S; GC	08:25	09:25	10:25	12:25	14:25	16:25	17:25	19:25	20:25	17:55	17:55
Killola	2nd Raha Turnoff	P/S; GC	08:28	09:28	10:28	12:28	14:28	16:28	17:28	19:28	20:28	17:58	17:58
Moyvoon West	Maghera Beg Turnoff	P/S; GC	08:30	09:30	10:30	12:30	14:30	16:30	17:30	19:30	20:30	18:00	18:00
Rushveala	Electronics Factory	P/S; GC	08:31	09:31	10:31	12:31	14:31	16:31	17:31	19:31	20:31	18:01	18:01
Oughterard	The Antlers Bar	P/S; GC	08:35	09:35	10:35	12:35	14:35	16:35	17:35	19:35	20:35	18:05	18:05
Maam Cross	Peacocks Hotel	P/S; GC	08:55	09:55	10:55	12:55	14:55	16:55	17:55	19:55	20:55	18:25	18:25
Recess	Joyces Filling Station	P/S; GC	09:10	10:10	11:10	13:10	15:10	17:10	18:10	20:10	21:10	18:40	18:40
Canal Bridge	Car Park	P/S; GC	09:15	10:15	11:15	13:15	15:15	17:15	18:15	20:15	21:15	18:45	18:45
Clifden Glen		P/S; GC	09:23	10:23	11:23	13:23	15:23	17:23	18:23	20:23	21:23	18:53	18:53
Tullyvoheen	The Mart	P/S; GC	09:27	10:27	11:27	13:27	15:27	17:27	18:27	20:27	21:27	18:57	18:57
Clifden East	Lidl	P/S; GC	09:28	10:28	11:28	13:28	15:28	17:28	18:28	20:28	21:28	18:58	18:58
Clifden	Market Street, Library	P/S; GC	09:30	10:30	11:30	13:30	15:30	17:30	18:30	20:30	21:30	19:00	19:00
Letterfrack	The Country Shop	P/S; GC	10:10	---	11:50	---	---	18:05	---	---	---	19:15	19:30
Cleggan	The Pier	SDO; GC	09:50	---	---	13:45	---	17:45	---	---	---	---	19:15

Service Removed

Cleggan to Galway													
Stop	Stop Location	Restriction	Monday to Sunday								WD;TH;SA;SU	MO;TU;FR	
			---	---	---	RV5	RV4	RV6	---	RV5	---	RV4	---
Cleggan	The Pier	PUO; GC	---	---	---	11:30	---	14:30	---	17:45	---	---	---
Letterfrack	The Country Shop	P/S; GC	---	---	---	11:10	12:40	---	---	18:05	---	08:30	---
Clifden	Market Street, Library	P/S; GC	06:45	07:30	11:15	12:00	13:00	15:00	17:00	19:00	21:00	09:00	09:15
Clifden East	Lidl	P/S; GC	06:47	07:32	11:17	12:02	13:02	15:02	17:02	19:02	21:02	09:02	09:17
Tullyvoheen	The Mart	P/S; GC	06:48	07:33	11:18	12:03	13:03	15:03	17:03	19:03	21:03	09:03	09:18
Clifden Glen		P/S; GC	05:52	07:37	11:22	12:07	13:07	15:07	00:00	19:37	21:37	09:37	09:22
Canal Bridge	Car Park	P/S; GC	07:00	07:45	11:30	12:15	13:15	15:15	17:15	19:15	21:15	09:15	09:30
Recess	Joyces Filling Station	P/S; GC	07:05	07:50	11:35	12:20	13:20	15:20	17:20	19:20	21:20	09:20	09:35
Maam Cross	Peacocks Hotel	P/S; GC	07:20	08:05	11:50	13:35	13:35	15:35	17:35	19:35	21:35	09:35	09:50
Oughterard	The Antlers Bar	P/S; GC	07:35	08:20	12:05	12:50	13:50	15:50	17:50	19:50	21:50	09:50	10:05
Rushveala	Electronics Factory	P/S; GC	07:39	08:24	12:09	12:54	13:54	15:54	17:54	19:54	21:54	09:54	10:09
Moyvoon West	Maghera Beg Turnoff	P/S; GC	07:40	08:25	12:10	12:55	13:55	15:55	17:55	19:55	21:55	09:55	10:10
Killola	2nd Raha Turnoff	P/S; GC	07:42	08:27	12:12	12:57	13:57	15:57	17:57	19:57	21:57	09:57	10:12
Rosscahill	Kinneveys Pub	P/S; GC	07:45	08:30	12:15	13:00	14:00	16:00	18:00	20:00	22:00	10:00	10:15
Doonnakilla Bridge	Doon East	P/S; GC	07:45	08:31	12:16	13:01	14:01	16:01	18:01	20:01	22:01	10:01	10:16
Gortnagroagh	Porridgestown Turnoff	P/S; GC	07:46	08:33	12:18	13:03	14:03	16:03	18:03	20:03	22:03	10:03	10:18
Doon	Tipperary Cross	P/S; GC	07:48	08:36	12:21	13:06	14:06	16:06	18:06	20:06	22:06	10:06	10:21
Droimnín	Donnellys Cross	P/S; GC	07:51	08:37	12:22	13:07	14:07	16:07	18:07	20:07	22:07	10:07	10:22
Maigh Cuilinn	Stop Outside Retail Units	P/S; GC	07:55	08:40	12:25	13:10	14:10	16:10	18:10	20:10	22:10	10:10	10:25
Ogúil	Clydagh Bridge	P/S; GC	07:59	08:44	12:29	13:14	14:14	16:14	18:14	20:14	22:14	10:14	10:29
Na Tuairíní	Clooniffe Cross	P/S; GC	08:01	08:46	12:31	13:16	14:16	16:16	18:16	20:16	22:16	10:16	10:31
Corr Chuilinn		P/S; GC	08:03	08:48	12:33	13:18	14:18	16:18	18:18	20:28	22:28	10:28	10:33
Lower Newcastle	Post Office	P/S; GCC	08:10	08:55	12:40	13:25	14:25	16:25	18:25	20:25	22:25	10:25	10:40
Saint Francis Street	Abbey Church	P/S; GCC	08:13	08:58	12:43	13:28	14:28	16:28	18:28	20:28	22:28	10:28	10:43
Galway	Coach Station	SDO; PVO	08:15	09:00	12:45	13:30	14:30	16:30	18:30	20:30	22:30	10:30	10:45

The impacts of this amendment are the following:

- The withdrawal of the 19:00 service from Galway and the 21:00 service from Clifden, the main impact is a reduction of connectivity between Galway and Clifden

2. Route 923 Amendment Analysis

2.1 Introduction

In April 2025, CityLink submitted a license amendment application for its Route 923. The amendments include the removal of specific services. These are:

- 19:00 departure from Galway.
- 21:00 departure from Clifden.

2.2 Revised Timetable

As shown in Table 2, Route 923 now operates 3 return services between Galway and Cleggan, 1 return service between Galway and Letterfrack, and 5 return services between Galway and Clifden, all operating from Monday to Sunday. Additionally, on Monday, Wednesday, Thursday, Saturday, and Sunday, there is one service from Galway to Cleggan. On Tuesday and Friday, there is one service from Galway to Letterfrack, stopping at Cleggan at 19:15.

In the opposite direction, from Letterfrack to Galway, there is one service on Wednesday, Thursday, Saturday, and Sunday, while on Monday, Tuesday, and Friday, there is one service from Clifden to Galway.

Table 2 Revised Timetable Route 923 – Galway - Clifden

Galway to Cleggan												
Stop	Stop Location	Restriction	Monday to Sunday								MO;WD;TH;SA;SU	TU & FR
			RV1	---	RV2	RV3	---	RV1	---	---	---	RV1
Galway	Coach Station	PUO; PVO	08:00	09:00	10:00	12:00	14:00	16:00	17:00	20:00	17:30	17:30
Lower Newcastle	Post Office	P/S; GCC	08:05	09:05	10:05	12:05	14:05	16:05	17:05	20:05	17:35	17:35
Corr Chuilinn		P/S; GC	08:12	09:12	10:12	12:12	14:12	16:12	17:12	20:12	17:42	17:42
Na Tuairíní	Clooniffe Cross	P/S; GC	08:14	09:14	10:14	12:14	14:14	16:14	17:14	20:14	17:44	17:44
Ogúil	Clydagh Bridge	P/S; GC	08:16	09:16	10:16	12:16	14:16	16:16	17:16	20:16	17:46	17:46
Maigh Cuilinn	Garda Station	P/S; GC	08:20	09:20	10:20	12:20	14:20	16:20	17:20	20:20	17:50	17:50
Droimnín	Donnelly's Cross	P/S; GC	08:21	09:21	10:21	12:21	14:21	16:21	17:21	20:21	17:51	17:51
Doon	Tipperary Cross	P/S; GC	08:22	09:22	10:22	12:22	14:22	16:22	17:22	20:22	17:52	17:52
Gortnagroagh	Porridgestown Turnoff	P/S; GC	08:23	09:23	10:23	12:23	14:23	16:23	17:23	20:23	17:53	17:53
Doonnakilla Bridge	Doon East	P/S; GC	08:24	09:24	10:24	12:24	14:24	16:24	17:24	20:24	17:54	17:54
Rosscahill	St Annes Primary School	P/S; GC	08:25	09:25	10:25	12:25	14:25	16:25	17:25	20:25	17:55	17:55
Killola	2nd Raha Turnoff	P/S; GC	08:28	09:28	10:28	12:28	14:28	16:28	17:28	20:28	17:58	17:58
Moyvoon West	Maghera Beg Turnoff	P/S; GC	08:30	09:30	10:30	12:30	14:30	16:30	17:30	20:30	18:00	18:00
Rushveala	Electronics Factory	P/S; GC	08:31	09:31	10:31	12:31	14:31	16:31	17:31	20:31	18:01	18:01
Oughterard	The Antlers Bar	P/S; GC	08:35	09:35	10:35	12:35	14:35	16:35	17:35	20:35	18:05	18:05
Maam Cross	Peacocks Hotel	P/S; GC	08:55	09:55	10:55	12:55	14:55	16:55	17:55	20:55	18:25	18:25
Recess	Joyces Filling Station	P/S; GC	09:10	10:10	11:10	13:10	15:10	17:10	18:10	21:10	18:40	18:40
Canal Bridge	Car Park	P/S; GC	09:15	10:15	11:15	13:15	15:15	17:15	18:15	21:15	18:45	18:45
Clifden Glen		P/S; GC	09:23	10:23	11:23	13:23	15:23	17:23	18:23	21:23	18:53	18:53
Tullyvoheen	The Mart	P/S; GC	09:27	10:27	11:27	13:27	15:27	17:27	18:27	21:27	18:57	18:57
Clifden East	Lidl	P/S; GC	09:28	10:28	11:28	13:28	15:28	17:28	18:28	21:28	18:58	18:58
Clifden	Market Street, Library	P/S; GC	09:30	10:30	11:30	13:30	15:30	17:30	18:30	21:30	19:00	19:00
Letterfrack	The Country Shop	P/S; GC	10:10	---	11:50	---	---	18:05	---	---	19:15	19:30
Cleggan	The Pier	SDO; GC	09:50	---	---	13:45	---	17:45	---	---	---	19:15

Cleggan to Galway												
Stop	Stop Location	Restriction	Monday to Sunday								WD;TH;SA;SU	MO;TU;FR
			---	---	---	RV5	RV4	RV6	---	RV5	RV4	---
Cleggan	The Pier	PUO; GC	---	---	---	11:30	---	14:30	---	17:45	---	---
Letterfrack	The Country Shop	P/S; GC	---	---	---	11:10	12:40	---	---	18:05	08:30	---
Clifden	Market Street, Library	P/S; GC	06:45	07:30	11:15	12:00	13:00	15:00	17:00	19:00	09:00	09:15
Clifden East	Lidl	P/S; GC	06:47	07:32	11:17	12:02	13:02	15:02	17:02	19:02	09:02	09:17
Tullyvoheen	The Mart	P/S; GC	06:48	07:33	11:18	12:03	13:03	15:03	17:03	19:03	09:03	09:18
Clifden Glen		P/S; GC	05:52	07:37	11:22	12:07	13:07	15:07	00:00	19:37	09:37	09:22
Canal Bridge	Car Park	P/S; GC	07:00	07:45	11:30	12:15	13:15	15:15	17:15	19:15	09:15	09:30
Recess	Joyces Filling Station	P/S; GC	07:05	07:50	11:35	12:20	13:20	15:20	17:20	19:20	09:20	09:35
Maam Cross	Peacocks Hotel	P/S; GC	07:20	08:05	11:50	13:35	13:35	15:35	17:35	19:35	09:35	09:50
Oughterard	The Antlers Bar	P/S; GC	07:35	08:20	12:05	12:50	13:50	15:50	17:50	19:50	09:50	10:05
Rushveala	Electronics Factory	P/S; GC	07:39	08:24	12:09	12:54	13:54	15:54	17:54	19:54	09:54	10:09
Moyvoon West	Maghera Beg Turnoff	P/S; GC	07:40	08:25	12:10	12:55	13:55	15:55	17:55	19:55	09:55	10:10
Killola	2nd Raha Turnoff	P/S; GC	07:42	08:27	12:12	12:57	13:57	15:57	17:57	19:57	09:57	10:12
Rosscahill	Kinneveys Pub	P/S; GC	07:45	08:30	12:15	13:00	14:00	16:00	18:00	20:00	10:00	10:15
Doonnakilla Bridge	Doon East	P/S; GC	07:45	08:31	12:16	13:01	14:01	16:01	18:01	20:01	10:01	10:16
Gortnagroagh	Porridgestown Turnoff	P/S; GC	07:46	08:33	12:18	13:03	14:03	16:03	18:03	20:03	10:03	10:18
Doon	Tipperary Cross	P/S; GC	07:48	08:36	12:21	13:06	14:06	16:06	18:06	20:06	10:06	10:21
Droimnín	Donnelly's Cross	P/S; GC	07:51	08:37	12:22	13:07	14:07	16:07	18:07	20:07	10:07	10:22
Maigh Cuilinn	Stop Outside Retail Units	P/S; GC	07:55	08:40	12:25	13:10	14:10	16:10	18:10	20:10	10:10	10:25
Ogúil	Clydagh Bridge	P/S; GC	07:59	08:44	12:29	13:14	14:14	16:14	18:14	20:14	10:14	10:29
Na Tuairíní	Clooniffe Cross	P/S; GC	08:01	08:46	12:31	13:16	14:16	16:16	18:16	20:16	10:16	10:31
Corr Chuilinn		P/S; GC	08:03	08:48	12:33	13:18	14:18	16:18	18:18	20:28	10:28	10:33
Lower Newcastle	Post Office	P/S; GCC	08:10	08:55	12:40	13:25	14:25	16:25	18:25	20:25	10:25	10:40
Saint Francis Street	Abbey Church	P/S; GCC	08:13	08:58	12:43	13:28	14:28	16:28	18:28	20:28	10:28	10:43
Galway	Coach Station	SDO; PVO	08:15	09:00	12:45	13:30	14:30	16:30	18:30	20:30	10:30	10:45

2.3 Route Map

Figure 1 shows Route 923 serving the following settlements: Galway, Maigh Cuilinn, Rosscahill, Oughterard, Maam Cross, Clifden, Cleggan, Letterfrack.



Figure 1 - Route 433 alignment

2.4 Demand Analysis

Table 3 below shows the travel demand between Galway and Clifden, across all modes and work/school purposes:

Table 3 - OD Matrix (2022 data: all modes, work/school purposes)

	Galway city and suburbs	Maigh Cuilinn	Rosscahill	Oughterard	Clifden	Total
Galway city and suburbs		94	9	53	15	171
Maigh Cuilinn	737		2	21	6	766
Rosscahill	104	2		21		127
Oughterard	333	22	28		14	397
Clifden	32	2		2		36
Total	1,206	120	39	97	35	1,497

2.5 Connecting Ireland Standard

Connecting Ireland Rural Mobility Plan is a public transport initiative developed by the NTA which aims to increase connectivity, particularly for those living outside of urban areas. The Plan seeks to make public transport for rural communities more useful for more people by improving existing services and adding new ones. It is based on a comprehensive analysis to better understand where improvements are required. It contains a set of proposed public transport improvements for each county outlining required new services and improvements to existing services and defines minimum service levels.

Shown in Figure 2, is the Connecting Ireland network for County Galway. Route 923 is part of the Glaway – Letterfrack corridor. The plan is to achieve a frequency of a bus every hour between Galway and Clifden.



Figure 2 - Connecting Ireland - Corridor 20: Galway - Letterfrack

2.6 Galway - Letterfrack Corridor Analysis

Figure 3 shows the main bus services operating between Galway and Letterfrack.



Figure 3 - Main bus services running between Galway and Letterfrack

The broader Galway – Letterfrack corridor is served by Routes 419 and 423, both operated by Bus Eireann.

2.7 Timetable Analysis

The revised Route 923 timetable now operates 3 return services between Galway and Cleggan, 1 return service between Galway and Letterfrack, and 5 return services between Galway and Clifden, all operating from Monday to Sunday. Additionally, on Monday, Wednesday, Thursday, Saturday, and Sunday, there is one service from Galway to Cleggan. On Tuesday and Friday, there is one service from Galway to Letterfrack, stopping at Cleggan at 19:15.

Route 419 operates 8 return services a day (Mon-Sun) of which, six terminate in Oughterard, while the remaining two terminate in Clifden.

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Table 4 – Overview Galway - Clifden

Outbound	Section	Route	Operator	Origin	Destination	Mon-Fri									
	Galway - Clifden	923 City Link		Galway	Clifden	08:00	09:00	10:00	12:00	14:00	16:00	17:00	17:30	19:00	20:00
		419 Bus Eireann		Galway	Clifden		11:00				18:30				
Inbound	Galway - Oughterard	419 Bus Eireann		Galway	Oughterard	06:40		13:00	15:00	18:00		19:30	22:00		
	Clifden - Galway	923 City Link		Clifden	Galway	06:45	07:30	09:00	11:15	12:00	13:00	15:00	17:00	19:00	21:00
		419 Bus Eireann		Clifden	Galway		09:50		16:00						
	Oughterard - Galway	419 Bus Eireann		Clifden	Galway	07:20		14:50		19:00	20:50	22:50			

Departure removed

2.8 Gap Analysis

Routes 923 and 419 operate along the Galway - Clifden corridor as follows:

- **Galway – Oughterard:** operated by City Link (Route 923: Galway - Letterfrack) and Bus Eireann (Route 419: Galway - Clifden). Between Monday and Sunday there are 9 return services on Route 923, 8 services on Route 419 from Galway to Clifden and 7 in the opposite direction.
- **Oughterard– Clifden:** also operated by City Link (Route 923: Galway - Letterfrack) and Bus Eireann (Route 419: Galway - Clifden). Between Monday and Sunday there are 11 return services, of which 9 of them on Route 923, while the remaining 2 are on Route 419.

Given the Connecting Ireland objective of a 1-hour frequency, the Level of Service is considered optimal between Galway and Oughterand, whereas post-amendment, it is now below optimal between Oughterand and Clifden.

In the outbound direction, the removal of the 19:00 service creates a gap in the service level. However, the 18:30 departure on the 419 minimises the impact of this service level gap. There is potential for the 18:30 departure on the 419 to be retimed to address this gap. In the Inbound direction, there will be a gap created by the withdrawal of the 21:00 departure on Route 923.

Table 5 highlights the current level of service on the Galway - Clifden corridor compared to the Connecting Ireland standard for this corridor, which is one bus every hour. As can be seen with the alteration to the 923 timetable, there has been a reduction of trips along this corridor.

Table 5 - Level of Service Analysis Galway - Clifden (Monday - Sunday)

Level of Service Analysis	< 06:59	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	Total
Total Galway to Clifden (previous 923 amendment)	0	0	1	1	1	1	1	0	1	0	1	2	1	1	1	0	12
Total Galway to Clifden (amended 923 timetable)	0	0	1	1	1	1	1	0	1	0	1	2	1	0	1	0	11
Service level summary	0	0	1	1	1	1	1	0	1	0	1	2	1	-1	1	0	-1

Level of Service Analysis	< 06:59	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	Total
Total Clifden to Galway (previous 923 amendment)	1	1	0	2	0	1	1	1	0	1	1	1	0	1	0	1	12
Total Clifden to Galway (amended 923 timetable)	1	1	0	2	0	1	1	1	0	1	1	1	0	1	0	0	11
Service level summary	1	1	0	2	0	1	1	1	0	1	1	1	0	1	0	-1	-1

Equal to or Greater than the Connecting Ireland Standard

Reduction in service levels

2.9 Addressing the Service Gap

With the revised 923 timetable, there has been a reduction in Level of Service for passengers travelling between Galway and Clifden.

The NTA now has a requirement to address the gaps in the Connecting Ireland Standard resulting from the withdrawal of the 21:00 Clifden – Galway departure on Route 923.

2.10 Conclusions

This assessment indicates that, as a result of this amendment, there is a service level gap between Clifden and Galway. The NTA now has a requirement to act to work towards meeting the Connecting Ireland standard on the Clifden – Galway corridor.

3. Determination

The Authority has determined that there is a public service obligation to work towards meeting the Connecting Ireland standard on the Clifden – Galway corridor. As a result of this determination, I recommend that the Authority should now take steps to optimise the level of service on this corridor.

Dominic Hannigan

Dominic Hannigan

Head of Public Transport Regulation

Approved:

Hugh Creegan

Hugh Creegan

Chief Executive Officer

Dated: