

National Transport Authority - FOI Disclosure Log (Non-Personal Requests) Quarter 1 2025 (1 January 2025 - 31 March 2025)						
FOI Reference	Date Received	Brief Description of Request	Requestor Category	Decision	Date Decision letter issued	Reason for refusal / part-grant
2025-0001	03/01/2025	A copy of the Emerging Risk Radar report (referred to in board meeting of Oct '24).	Journalist	Grant	31/01/2025	
2025-0002	03/01/2025	Full details of taxi complaints, including a breakdown of such complaints and the location of such incidents, in County Kerry from the time period Monday, January 1st 2024 to Tuesday, December 31st 2024, with days inclusive.	Journalist	Non FOI	21/01/2025	
2025-0003	06/01/2025	Information on all current and all previous temporary speed restrictions operating on the Luas network in Dublin, including all available detail of the duration of the restriction and the reason(s) for the restriction.	Member of the Public	Transferred to other FOI Body	13/01/2025	
2025-0004	06/01/2025	Records of all complaints in 2024 on the following services: [1.] Bus Route 22 Dublin to Ballina [2.] Bus Route 23 Dublin to Sligo [3.] Bus Route 425 Galway to Longford [4.] Bus Route 469 Sligo to Longford [5.] Bus Route 466 Athlone to Cavan	Journalist	Grant	28/02/2025	
2025-0005	08/01/2025	Copies of all information and records held by the NTA regarding Application for a public bus passenger service licence NTA Ref. 1074-17-02 Doolin Park & Ride – Cliffs of Moher	Business / Industry	Part-Granted	06/02/2025	Section 37(1)
2025-0006	08/01/2025	[1.] The number of complaints made about buses in Waterford in 2023 and 2024. [2.] Where possible, the location of the service. [3.] And, where possible, the nature of the complaint. [4.] Where possible, the outcome of each complaint.	Journalist	Non FOI	28/01/2025	
2025-0007	08/01/2025	[1.] The number of complaints the NTA received about unlicensed taxi drivers in Waterford in 2024. [2.] The number of inspections carried out by or on behalf of the NTA of taxi licenses in Waterford. [3.] The number of convictions that were sought and the number obtained as a result of a complaint or inspection.	Journalist	Non FOI	28/01/2025	
2025-0008	10/01/2025	All correspondence 2020 to date between the National Transport Authority and Bus Éireann regarding the ticket offices at Cavan and Monaghan Bus Stations and the Travel Centres/ticket offices at Waterford Bus Station, Athlone Bus Station and Cork (Parnell Place) Bus Station with specific reference to the closure/ reduction of these facilities.	Member of the Public	Withdrawn	22/01/2025	
2025-0009	14/01/2025	Records relating to taxi complaint outcomes between 01 January 2013 and 20 November 2024.	Staff	Part-Granted	12/02/2025	Section 15(1)(a)

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2025-0010	13/01/2025	Details of taxi complaints, including location of incidents and date of incidents in Ireland from the time period January 1st 2024 to December 31st 2024	Journalist	Non FOI	22/01/2025	
2025-0011	14/01/2025	Correspondence between the developer and NTA in relation to a proposed development in Terenure, Dublin.	Member of the Public	Part-Granted	11/02/2025	Section 15(1)(a)
2025-0012	14/01/2025	The models of the double decker buses used on the Templeogue Road and Fortfield Road corridors and the capacity of each bus (e.g. number of seated and standing places) The bus numbers are: 15, 49, 54A, 65, 65B.	Member of the Public	Grant	12/02/2025	
2025-0013	14/01/2025	Q1 - whether any buses on the corridor are unable to take passengers as they are full - in AM peak. Q2 - the average load factor per bus when it reaches the Templeogue / Fortfield Road area in peak - citybound direction in AM. Or if this exact data is not available, the most suitable available data ref this question. Q3 - please confirm if AM peak buses are unable to take passengers on board in Terenure / Rathgar / Kimmage areas in AM peak as they are full. Or if this exact data is not available, the most suitable available data ref this question. Q4 - the number of bus cancellations on these routes in AM peak during the last 6 weeks.	Member of the Public	Refused	12/02/2025	Section 15(1)(a)
2025-0014	14/01/2025	[1.] any internal emails or similar correspondence among staff at the NTA since 1 October last regarding the 11 bus or the E spine of BusConnects, including records about a decision to delay the end of the 11 bus or introduce the E spine. [2.] any internal reports or briefings by the NTA regarding same since 1 October last.	Journalist	Part-Granted	12/02/2025	Section 37(1)
2025-0015	15/01/2025	Any correspondence between the NTA and Fingal County Council about the "bus stop enhancement programme" and projects under that funding stream from 1 January to 31 December 2024	Journalist	Part-Granted	12/02/2025	Section 37(1) Section 36(1)(b)
2025-0016	16/01/2025	[1.] Information as to why the funding for the Part 8 Ratoath Pedestrian and Cycling Scheme [File number 5139451] was withdrawn [2.] Money spent on planning, design, etc. since the project was announced	Member of the Public	Grant	13/02/2025	
2025-0017	16/01/2025	The number of cancellations, late and early buses from 1st July to the latest available date for all Cork City buses under the PSO by route	Oireachtas / Public Representative	Grant	13/02/2025	
2025-0018	16/01/2025	Information regarding the 2025 Active Travel funding allocations, with specific reference to the allocations for Newbridge and the wider Kildare Local Electoral Area (LEA)	Oireachtas / Public Representative	Withdrawn	20/01/2025	

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2025-0019	10/02/2025	[1.] All documents from the Public Service Obligation determination which lead to the withdrawal of local link service 1426, these should include but not limited to report conducted and conclusion with valid reason for withdrawal. [2.] Records of the NTA and Local Links protocol for withdrawing a public transport service. [3.] Records of public notice issued notifying passengers of the withdrawal of service 1426 Stranorlar to St Johnston. [4.] Records of Notice to <i>[a specified person]</i> advising of the withdrawal of service 1426	Business / Industry	Grant	10/03/2025	
2025-0020	21/01/2025	The total expenditure (euro) per project code for all projects within 2024 under the Active Travel Investment Grants: Offaly Allocations	Member of the Public	Grant	19/02/2025	
2025-0021	21/01/2025	Copies of all complaints made to NTA or any its agents, including taxi and SPSV operators, that reference "disabled", "disability" or "wheelchair", including decisions/resolutions from 1 January 2023 to 31 December 2024.	Journalist	Grant	19/02/2025	
2025-0022	23/01/2025	Records concerning the closing off by Bus Eireann of public access to parking by the public at the Ballina Co Mayo, Bus Eireann Depot	Member of the Public	Refused	18/02/2025	Section 15(1)(a)
2025-0023	23/01/2025	The number and type of vehicles operated by the National Transport Authority (including those operated by Bus Éireann), which have recently been decommissioned/replaced or are due to be decommissioned/replaced in the near future.	Others	Refused	14/02/2025	Section 15(1)(a)
2025-0024	27/01/2025	1) The percentage of bus journey fares that were paid by cash, journey fares covered by free travel pass issued by Department of Social Protection percentage of journey fares covered by leap card and the percentage of journey fares that were covered by CIE staff travel pass or equivalent for each Dublin Bus route in 2024 in tabular form.	Member of the Public	Grant	25/02/2025	
2025-0025	29/01/2025	[1.] There has been no exceptions made regarding the age of SPSV's that fall outside of the extended regulations which allowed the final operation date of vehicles that would have reached their final operational date between the 13th MARCH 2020 AND 31ST December 2024 [2.] There has been no exceptions of final operation dates made by the NTA under any circumstance for any SPSV that does not fall within exceptions stated in your email below including any cars that were registered in 2015	Business / Industry	Non FOI	30/01/2025	
2025-0026	30/01/2025	[1.] a copy of records containing any report, briefing paper or analysis on the 2025 budget announcement to extend the Free Travel Pass to companions of anyone over 70 and its impact on PSO revenue [2.] any communications on the issue within the NTA or with external stakeholders	Journalist	Refused	28/02/2025	Section 29(1)(a)

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2025-0028	07/02/2025	All records created (or dated) between 1 February 2024 and 31 January 2025, in relation to the changes envisaged to the railway bridge located on the R132 on the Dublin Road in Drogheda, associated with the Active Travel Plan in preparation by Louth County Council for the R132 route from the entrance to Drogheda Railway Station to Southgate Shopping Centre. The records to include: (i) All notes made (electronic and handwritten), by officials of the NTA who attended meetings with Louth County Council in relation to plans for the above. (ii) All papers prepared by the NTA or circulated by any party, at meetings with Louth County Council in relation to plans for the above. (iii) All agendas prepared for any of the above meetings. (iv) All correspondence (electronic and handwritten, including SMS and WhatsApp messages) transmitted between NTA officials and Louth County Council or its representatives in relation to the proposals.	Member of the Public	Part-Granted	07/03/2025	Section 36(1)(b)
2025-0029	10/02/2025	[a.] Records from the NTA in relation to their interpretation of EU-UK TCA title ii Transport of passengers by road. [b.] Records from NTA which identify their efforts to prove a definitive answer to authorisation of Multiple Authorisation to a single service under the EU-UK TCA. [c.] Record of all Authorisations (include validity dates) issued since 01/01/2020 by the NTA under the EU-UK TCA title ii Transport of Passengers by Road. [d.] Record of all Authorisation withdrawn under EU-UK TCA title ii Transport of passengers by road.	Business / Industry	Part-Granted	10/03/2025	Section 31(1)(a)
2025-0030	10/02/2025	[i.] Records of all services withdrawn by local Link since 01/01/15. [ii.] Reports for each service withdrawn since 01/01/15. [iii.] Scoring matrix for each service tendered by local link since 01/01/23 [iv.] All internal and external correspondence referring to <i>[a specified individual]</i> and <i>[a specified company]</i> from 01/01/22. Should include but not limited to emails, letters, draft letters, phone call notes, meetings, minutes of meeting.	Business / Industry	Part-Granted	08/04/2025	Section 15(1)(a); Section 15(1)(d); Section 31(1)(a)
2025-0031	13/02/2025	[1.] how many buses were not in service, in Cork city, on each of the days in the last 6 months, [2.] how many times were drivers unable to complete a bus route because no bus was available, [3.] how many routes couldn't run because buses weren't available [4.] the number of defect sheets filed in each of the last 6 months.	Oireachtas / Public Representative	Part-Granted	13/03/2025	Section 15(1)(a) Section 30(1)(a)
2025-0032	14/02/2025	All correspondence, letters, emails, minutes of meetings held, memos, records of phone calls held, between the National Transport Authority and the office of the Chief Executive officer of Cork City Council for the period from March 2024 to the present date [13/02/2025].	Journalist	Grant	14/04/2025	

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2025-0033	17/02/2025	1. How many taxi drivers in the Dublin area received a WAV Grant in 2024 2. How many wheelchair journeys in total were carried out by the recipients of the grant. 3. How many journeys did each individual driver carry out	Member of the Public	Part-Granted	11/03/2025	Section 15(1)(a)
2025-0034	17/02/2025	The latest BusConnects Programme Board Monthly Report	Oireachtas / Public Representative	Non FOI	17/02/2025	
2025-0035	24/02/2025	Information regarding the park and ride plan for Raheen, Limerick (Include minutes of meetings/maps/environmental reports)	Member of the Public	Non FOI	21/03/2025	
2025-0037	27/02/2025	The proposal documents which were in response to NTA's RFT 192604-Provision and Operation of Next Generation Automatic Vehicle Location Systems and Services dated April 19, 2023	Business / Industry	Refused	27/03/2025	Section 36(1)(b)
2025-0038	28/02/2025	A copy of engineers/risk assessment that would have been carried out on bus stop in Glanmire village, Cork on the 214 bus route from CUH TO Glanmire.	Member of the Public	Refused	31/03/2025	Section 15(1)(a)
2025-0039	28/02/2025	Copies of the following presentations/overview/slideshow/report as referred to in the November 2024 Board minutes: [1.] An overview of the Public Transport Safety Implementation plan. [2.] Anti-Social behaviour on public transport.	Journalist	Part-Granted	01/05/2025	Section 32(1)(a)(i) Section 32(1)(a)(iii)
2025-0040	03/03/2025	1. Reports and/or correspondence for 2025 so far showing each time Dublin Bus has claimed an exception saying that a bus service (whole or partial route) could not be operated for reasons out side of its control, and whether the NTA granted this exception -- so that the non-operation would not be counted against Dublin Bus's reliability as lost kms. 2. Reports and/or correspondence for 2025 so far showing each time Go Ahead has claimed an exception saying that a bus service (whole or partial route) could not be operated for reasons out side of its control, and whether the NTA granted this exception -- so that the non-operation would not be counted against Go Ahead's reliability as lost kms.	Journalist	Refused	03/04/2025	Section 15(1)(a)
2025-0041	05/03/2025	The number of lost kilometres, late and early buses from 1st July to the latest available date for all Kerry buses under the PSO by route in spreadsheet format.	Oireachtas / Public Representative	Non FOI	12/03/2025	
2025-0042	05/03/2025	A contact list of departments under the NTA, including their roles, titles, and responsibilities.	Member of the Public	Grant	04/04/2025	
2025-0043	05/03/2025	A summary of your agenda for 2025 regarding green transportation and infrastructure development.	Member of the Public	Part-Granted	03/04/2025	Section 29(1)(a)

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2025-0044	05/03/2025	A list of companies you outsource services to, along with a description of what they do for the NTA	Member of the Public	Grant	03/04/2025	
2025-0045	05/03/2025	The precise times the 16-bus serviced 1339 bus stop on the 27th February 2025 from 8.30-9.20am	Member of the Public	Grant	02/04/2025	
2025-0047	07/03/2025	Documents that hold the reasonings for Dublin Bus Cancellations from the last two years, 2022-2024	Journalist	Part-Granted	17/04/2025	Section 36(1)(b)
2025-0048	10/03/2025	Any Route Licences applied for by [<i>a specified company</i>] in relation to the Cliffs of Moher between September 2015 and September 2018.	Business / Industry	Part-Granted	31/03/2025	Section 37(1)
2025-0049	10/03/2025	The number of lost kilometres, late and early buses from 1st July to the latest available date for all Dublin buses under the PSO by route in spreadsheet format.	Oireachtas / Public Representative	Non FOI	12/03/2025	
2025-0050	18/03/2025	Why Dublin Bus GT21 (12-D-36951) had its Pride wrap removed so soon after it was put on compared to other operators such as Go-Ahead Ireland (11589) and Bus Eireann (VWD43) who still have the pride wraps on their buses, please give specifics on the decision making process and how much did it cost to remove it and put it in the yellow and green TFI wrap	Member of the Public	Refused	24/03/2025	Section 15(1)(a)
2025-0051	18/03/2025	All records created (or dated) between 1 February 2025 and 28 February 2025, in relation to the changes envisaged to the railway bridge located on the R132 on the Dublin Road in Drogheda, associated with the Active Travel Plan in preparation by Louth County Council for the R132 route from the entrance to Drogheda Railway Station to Southgate Shopping Centre.	Member of the Public	Grant	15/04/2025	
2025-0052	18/03/2025	Relating to the Liffey Valley to City Centre Core Bus Corridor Scheme: 1. Any and all tree surveys pertaining to the removal of any of the mature trees at Grattan Crescent in connection with the Emerging Preferred Route. 2. Any and all engineering designs, plans, maps, drawings and reports pertaining to the removal of any of the mature at Grattan Crescent in connection with the Emerging Preferred Route. 3. All submissions received by the NTA as part of the second Non-Statutory Public Consultation which took place from 04 March 2020 to 12 April 2020. 4. All submissions received by the NTA as part of the third Non-Statutory Public Consultation which took place from 04 November 2020 to 16 December 2020	Member of the Public	Part-Granted	16/05/2025	Section 15(1)(a) Section 15(1)(c)
2025-0053	20/03/2025	Records relating to email correspondence received by the requester on 27th February 2025 at 11.46 AM	Member of the Public	Part-Granted	09/04/2025	Section 37(1)

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2025-0054	21/03/2025	Regarding decision to cease using the 103 bus stops (from Dublin to Ratoath, Co. Meath) at Mountjoy Parade West and Innisfallen Parade: [1.] the analysis undertaken relating to reliability & punctuality on the route, both prior to, and arising from the cessation of the two stops; [2.] the cost- benefit analysis undertaken; [3.] the survey(s) of passengers undertaken in order to establish that "the Broadstone stop has proved to be popular with passengers" [4.] the minutes of the NTA Board meeting at which the cessation decision was taken, including the supporting documents provided to the Board members; [5.] the minutes of any sub-committees of the NTA Board at which the cessation decision was considered; [6.] all reports of discussions between officials of the NTA & its constituent bodies, notably Bus Eireann & Bus Connects, regarding the cessation decision; [7.] a copy of the actual Decision order / document, giving effect to the cessation decision & [8.] any other document relevant to the cessation decision not mentioned above.	Member of the Public	Refused	22/04/2025	Section 15(1)(a)
2025-0055	24/03/2025	1. Please provide the name of the individual or company that holds the highest number of active taxi plates (SPSV licences) in Ireland. 2. Additionally, please include the number of taxi plates held by that individual or company.	Member of the Public	Non FOI	02/04/2025	
2025-0056	26/03/2025	Regarding Bus Stops 41, 42, and 43 on Home Farm Road and Bus Stops 116, 117, and 118 on Griffith Avenue: [1.] Month-by-month passenger numbers for the specified bus stops from January 2024 to December 2024 [2.] Month-by-month passenger numbers for the specified bus stops from February 2025 to April 2025 [3.] The passenger numbers for these stops in February 2024 in weekly totals [4.] The passenger numbers for these stops in February 2025 in weekly totals Regarding Stops 41, 42, 43 and stops 22, 23, 24, 25 on Homefarm Road: [5.] The passenger numbers during the hours of 3am to 5.30am for the week 26th January 2025 to April 1st for the specified stops.	Others	Grant	02/05/2025	

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2025-0057	26/03/2025	<p>[1.] The Complaints Procedure required under Section 64(1) of the Taxi Regulation Act, all current work instructions, circulars or other documentation or instructions for implementing the procedure under this Act.</p> <p>[2.] Details of the Performance Indicators used to monitor compliance with internal procedures and the requirements of the Complaints Procedure required under Section 64(1) of the Taxi Regulation Act, and records of the performance against those indicators since March 1st 2023.</p> <p>[3.] Details of the number of complaints related to threats of violence or actual violence, customer assault or damage to customer property by PSV drivers broken down by number, any internal classification and month for the last five years.</p> <p>[4.] Details of enforcement action taken against PSV drivers as a result of complaints related to threats of violence or actual violence, customer assault or damage to customer property by PSV drivers for the last five years.</p>	Member of the Public	Part-Granted	25/04/2025	Section 32(1)(a)(i) Section 37(1)
2025-0058	27/03/2025	<p>[1.] Any corporate and business unit/divisional risk registers from 1 Jan 2024 to date</p> <p>[2.] Copies of all reports arising from internal and external audits/reviews of the NTA (or its constituent parts) which either commenced or were reported upon from 1 Jan 2024 to date.</p>	Member of the Public	Refused	07/05/2025	Section 15(1)(c)

Total number of FOI requests this quarter: 60
Non-personal requests (55), personal requests (5)