## 2023-2025

# **Dublin Bus Direct Award Contract Reliability Report**



# **Reliability Overview**

#### Measurement of Reliability:

Reliability of Dublin Bus services is determined using a metric called "Lost Kilometre Rate (%)". This metric is calculated as follows:

#### Step 1:

Number of Lost Kilometres (Km) = Total Scheduled Services (Km) - Total Services Operated (Km)

#### Step 2:

Lost Kilometre Rate (%) = 
$$\left(\frac{\text{Number of Lost KM (Km)}}{\text{Total Scheduled Services (Km)}}\right) \times 100$$

For 2017 & 2018, Dublin Bus were required to achieve a Lost Kilometre rate of 5% or less for each period for their network of PSO services (i.e. at least 95% of scheduled services must have operated). If this standard was not achieved, financial deductions from payments to Dublin Bus were applied.

For 2019, Dublin Bus were required to achieve a netowrk Lost Kilometre rate less than the following in each period; P1 - P5 (5%), P6 - P8 (4%), P9 - 10 (3.5%), P11-P12 (2.5%) & P13 (2%) i.e. If the period standard was not achieved, financial deductions from payments to Dublin Bus were applied.

From Period 1 of 2020, Lost Kilometre Minimum Performance Standards have applied on a route by route basis, rather than an overall newrok basis. Dublin Bus are required to achieve a Lost Kilometre Rate of 2% or less for each route in each period (i.e. at least 98% of the scheduled kilometres must have been operated). If this standard is not achieved for a particular route in any period, a financial deduction from the operating payment relating to that route is applied.

#### Notes:

- The Total Scheduled Services is based on the route and timetable(s) for every Dublin Bus service, as agreed with the NTA under the current PSO contract.
- The Total Services Operated is determined by the AVL (Automatic Vehicle Location) system which is installed on each bus to record the route and distances travelled.
- The Number of Lost Kilometres does not include bus services (whole or partial routes) which could not be operated for reasons outside of the control of Dublin Bus (for example, road closures due to a major event, extreme weather resulting in unsafe road conditions etc.). These exceptions are identified by Dublin Bus and approved by the NTA.
- COVID-19 Note From 16/03/20 to the end of P2 2022, the Number of Lost Kilometres does not include bus services which could not be operated due to COVID-19 related staff illness or HSE certified self-isolation. These exceptions are identified by Dublin Bus and approved by the NTA.
- As with many industries, public transport operators are experiencing significant challenges in recruiting qualified staff following the economic and social constraints connected to the COVID-19 pandemic. The public transport industry has been particularly hard-hit as operators attempt to return to pre-pandemic levels of activity as well as delivering intended service improvements such as the BusConnects Network Redesign and Connecting Ireland programmes. These issues are further exacerbated when existing staff must also be absent at short notice while following HSE guidelines after contracting COVID-19 or developing other illnesses. These challenges have an impact on Lost Kilometre Rates on all routes and also on Excess Waiting Times on high frequncy routes. The Authority and the operators have been working to try to ensure that such cancelations are minimised, that where possible consecutive services are not withdrawn and that first and last daily services on a route operate.

# Q1 & Q2 2025 Dublin Bus Direct Award Contract Reliability Report



#### P1 Punctuality - January 1st 2024 - January 28th 2024

	KMs Lost (%)	Minimum Performance Standard (%)
Total	1.4	2% per Route

Note: January 18th & 19th have been excluded from the Lost KM analysis due to AVL technical issues.

#### P2 Punctuality - January 29th 2023 - February 25th 2024

	KMs Lost (%)	Minimum Performance Standard (%)
Total	1.8	2% per Route

#### P3 Punctuality - February 26th 2024 - March 24th 2024

Total	2.1	Standard (%)  2% per Route
	KMs Lost (%)	Minimum Performance

Note: March 1st & March 17th has been excluded from the analysis due to service disruptions relating to snow related disruptions and the St. Partick's Day parade.

#### P4 Punctuality - March 24th 2025 - April 20th 2025

	KMs Lost (%)	Minimum Performance Standard (%)
Total	1.8	2% per Route

#### Note:

- March 30th 2025 has been excluded from the Period 4 analysis due to service disruptions caused by the Dublin Half Marathon
- April 13th 2025 has been excluded from the Period 4 analysis due to AVL technical issues

#### P5 Punctuality - April 21st 2025 - May 18th 2025

Total	2.3	Standard (%)  2% per Route
	KMs Lost (%)	Minimum Performance

#### P6 Punctuality - May 29th 2025 - June 15th 2025

	KMs Lost (%)	Minimum Performance Standard (%)
Total	2.3	2% per Route

Note: June 1st 2025 has been excluded from the Period 6 analysis due to service disruptions caused by special events in Dublin

# Q3 & Q4 2024 Dublin Bus Direct Award Contract Reliability Report



#### P7 Lost Kms - June 17th 2024 - July 14th 2024

	KMs Lost (%)	Minimum Performance Standard (%)
Total	3.2	2% per Route

#### P8 Punctuality - July 15th 2024 - August 11th 2024

	KMs Lost (%)	Minimum Performance Standard (%)
Total	2.5	2% per Route

# P9 Punctuality - August 12th 2024 - September 08th 2024

	KMs Lost (%)	Minimum Performance Standard (%)
Total	2.4	2% per Route

#### P10 Punctuality - September 09th 2024 - October 06th 2024

	KMs Lost (%)	Minimum Performance Standard (%)
Total	3.0	2% per Route

## P11 Punctuality - October 07th 2024 - November 03rd 2024

	KMs Lost (%)	Minimum Performance Standard (%)
Total	2.1	2% per Route

#### P12 Punctuality - November 04th 2024 - December 01st 2024

	KMs Lost (%)	Minimum Performance Standard (%)
Total	1.7	2% per Route

# P13 Punctuality - December 02nd 2024 - December 31st 2024

	KMs Lost (%)	Minimum Performance Standard (%)
Total	1.6	2% per Route

# Q1 & Q2 2024 Dublin Bus Direct Award Contract Reliability Report



#### P1 Punctuality - January 1st 2024 - January 28th 2024

	KMs Lost (%)	Minimum Performance Standard (%)
Total	1.7	2% per Route

Note: January 18th & 19th have been excluded from the Lost KM analysis due to AVL technical

## P2 Punctuality - January 29th 2023 - February 25th 2024

	KMs Lost (%)	Minimum Performance Standard (%)
Total	2.2	2% per Route

#### P3 Punctuality - February 26th 2024 - March 24th 2024

Total	2.4	Standard (%)  2% per Route
	KMs Lost (%)	Minimum Performance

Note: March 1st & March 17th has been excluded from the analysis due to service disruptions relating to snow related disruptions and the St. Partick's Day parade.

#### P4 Punctuality - March 25th 2024 - April 21st 2024

	KMs Lost (%)	Minimum Performance Standard (%)
Total	2.0	2% per Route

#### P5 Punctuality - April 22nd 2024 - May 19th 2024

	KMs Lost (%)	Minimum Performance Standard (%)
Total	2.9	2% per Route

#### Note:

- April 22nd has been excluded from the Lost KM analysis due to AVL technical issues
- May 17th has been excluded from the Lost KM analysis due to service disruptions relating to a traffic accident on the M50

## P6 Punctuality - May 20th 2024 - June 16th 2024

	KMs Lost (%)	Minimum Performance Standard (%)
Total	2.7	2% per Route

# Q3 & Q4 2023 Dublin Bus Direct Award Contract Reliability Report



#### P7 Lost Kms - June 19th 2023 - July 16th 2023

Total	s Lost (%)	Standard (%)  2% per Route

Note: June 24th has been excluded from the Lost KM analysis due to service disruptions caused by the Pride Parade.

#### P8 Punctuality - July 17th 2023 - August 13th 2023

	KMs Lost (%)	Minimum Performance Standard (%)
Total	4.8	2% per Route

# P9 Punctuality - August 14th 2023 - September 10th 2023

	KMs Lost (%)	Minimum Performance Standard (%)
Total	4.4	2% per Route

#### P10 Punctuality - September 11th 2023 - October 8th 2023

	KMs Lost (%)	Minimum Performance Standard (%)
Total	4.9	2% per Route

#### P11 Punctuality - October 9th 2023 - November 5th 2023

	KMs Lost (%)	Minimum Performance Standard (%)
Total	3.3	2% per Route

#### P12 Punctuality - November 6th 2023 - December 3rd 2023

	KMs Lost (%)	Minimum Performance Standard (%)			
Total	3.0	2% per Route			

Note: November 13th has been excluded from the analysis due to service disruptions relating to the Storm Debi. November 23rd & 24th has been excluded from the analysis due to service disruptions relating to the Dublin Riots.

## P13 Punctuality - December 4th 2023 - December 31st 2023

	KMs Lost (%)	Minimum Performance Standard (%)			
Total	2.6	2% per Route			



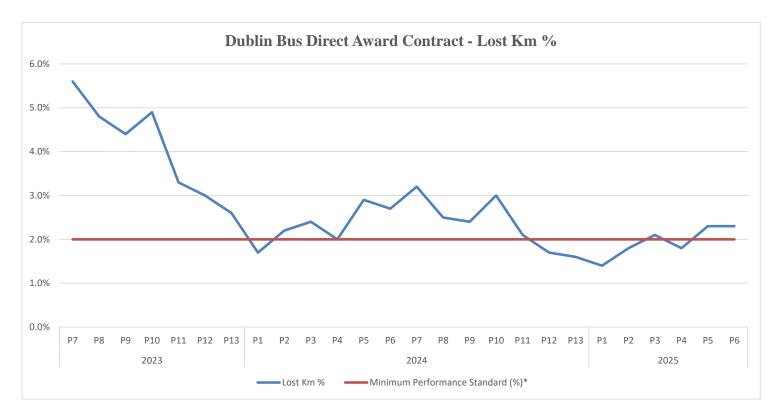
	LOST KM BY ROUTE - DUBLIN BUS				Not	tional Transport Authority
Route P13 P12 P11 P10 P9		15	P4	P3	92	P1
11	P8 P7 P6 2.5% 3.1%	PS 4.0% 2.2%	P4 1.3% 2.6%	P3 2.7% 2.9%	P2 2.1% 2.3%	P1 1.5% 1.2%
118	3.5% 0.0%	3.6%	2.2%	3.9%	1.9%	0.0%
118 120	0.0% 0.4%	5.6% 0.5%	0.0%	0.0% 1.2%	0.0%	0.0%
122						
123 13	1.2% 3.8%	0.9% 3.4%	1.4% 2.9% 1.2%	1.7% 3.2%	1.2% 2.2%	1.6% 1.1%
130	1.6% 4.3%	0.9% 3.7% 3.3%	1.2% 2.7% 2.3%	1.1% 4.1%	0.9%	1.1%
140 142	4.4% 2.9%	3.3% 1.0%	2.3%	3.0%	2.2%	1.7%
145	2.9% No Data 3.8% 0.6%	1.0% No Data 3.6%	0.6% No Data 2.8%	3.0% No Data 3.7%	2.7% No Data 3.1%	0.0% 2.7% 2.6%
15 150 151	3.5%	3.6% 0.7% 4.2%	2.8% 1.3% 2.7%	3.7% 1.1% 3.9%	3.1% 1.1% 2.3%	2.6% 1.4% 2.7%
155	No Data 1.0%	No Data 0.7%	No Data 1.1%	No Data 1.2%	No Data 1.2%	1.8% 1.6% 3.1%
15A 15B 15D	0.9% 3.9%	0.9% 6.2%	1.5%	1.6%	1.6%	3.1% 4.0%
16	3.6%	3.4%	1.6%	1.6% 1.7% 2.4%	1.6% 2.9% 1.8% 3.5% 1.9%	1.7%
160 19	11.3% 1.1%	7.3% 1.3%	2.3% 1.3%	6.2% 2.1%	3.5% 1.9%	2.5% 1.7%
27	1.5% 3.8%	1.4% 4.3%	0.6% 2.9%	1.1% 2.9%	0.6% 4.0%	1.1% 2.2%
27A 278						
27X 32X	0.9% 0.0% 0.0%	2.0% 0.2% 0.0%	0.8% 0.0% 1.8%	2.1% 0.0% 0.1%	2.4% 1.7% 5.2%	1.3% 2.3% 0.8%
33 330	1.0% 0.1%	0.996	1.3%	1.2%	1.3%	1.20/
35D 33E 33X	0.0% 0.0% 0.6%	0.0% 0.0% 0.6%	0.0% 0.0% 0.7%	1.2% 0.0% 0.0% 0.5%	1.3% 0.0% 0.0% 1.1%	0.0%
33X 37 38	0.6% 2.5% 3.2%	0.6% 3.0% 2.5%	0.7% 3.0% 1.8%	0.5% 3.8% 2.7%	1.1% 3.0% 2.0%	0.0% 2.1% 1.7%
38 38A			1.6%			
388 380	2.5% 8.3%	3.4% 2.9%	0.6% 2.5%	1.6% 0.0%	1.2% 0.7%	0.6%
39 39A	2.6% 2.6%	1.6%	1.2% 2.4%	1.4%	1.0%	1.6%
39X 4	0.1%	2.8%	1.3%	1.3% 2.4% 1.8%	0.9% 1.9% 2.4%	0.0%
40 408	3.6% 1.3% 0.7%	2.6% 1.5% 0.4%	1.8% 1.6% 0.4%	1.8%	2.4%	0.9% 1.1% 0.2%
400 400 406	0.7% 0.8% 0.6%	0.4% 1.0% 1.2%	0.4% 1.1% 0.8%	1.4% 1.5% 0.4%	0.5% 1.9% 1.6%	0.2% 0.8% 0.8%
41	0.6% 0.6% 0.8%	1.1% 2.0% 0.9%	1.1% 0.4% 0.8%	1.2% 0.1% 0.9%	1.2% 0.0% 1.2%	1.2% 0.1% 1.2%
418 41C	0.8%	0.9%	0.8%	0.9%	1.2%	1.2%
410 41X	0.1% 1.7% 1.8% 2.6%	0.0% 0.1% 1.7% 0.0%	2.2% 0.4%	0.0% 0.2% 1.3% 4.2%	1.2% 0.4% 1.1% 0.0% 1.7% 2.0% 1.5%	0.0% 1.4% 1.4% 13.3%
42 42D	1.8% 2.6%	1.7%	1.9% 2.4%	1.3%	1.1%	1.4%
43 44	3.0% 1.4%	2.3% 2.1%	2.2% 1.5%	2.1% 1.9%	1.7%	1.7% 1.7% 1.9%
448 460					1.5% No Data	1.9%
46E 47	No Data No Data 1.6%	No Data	No Data	No Data No Data 1.7%	No Data	1.2% 0.0% 0.9%
49	2.9%	0.0% No Data No Data 1.5% 3.3% 0.0% 0.8% 1.3%	No Data No Data 1.9% 1.1% 1.6% 0.6%	1.1%	No Data No Data 1.6% 1.5% 3.4% 1.9% 2.0%	0.9%
510	2.9% 0.3% 1.5% 1.7%	0.8%	0.6%	1.1% 5.3% 2.8% 2.6%	1.9%	0.9% 0.0% 1.7% 1.1%
54A 56A	1.7%	2.2%	0.6%	0.9%	1.7%	1.1%
65 65A	1.26 1.26 0.0%	2.2% 2.2% 16.2%	0.6% 0.6% 0.0%	0.9% 0.8% 3.5%	1.7% 1.3% 1.8%	1.3% 0.6% 0.0%
658 68 684	2.3% 0.1% 1.1%	3.3% 0.1% 0.0%	1.5% 0.4% 0.0%	1.7% 0.9% 1.1%	3.1% 0.4% 1.4%	0.8% 0.2% 1.4%
68A 69	1.1% 0.6% 0.0%	0.0%	0.0% 1.2% 0.0%	1.1%	1.4% 0.5%	1.4% 0.2%
	0.0% 2.9% 3.2%	0.4% 0.0% 3.1% 1.8%	0.0% 2.2% 1.9%	1.3% 0.0% 2.9% 2.7%	0.5% 0.0% 1.4% 2.0% 0.0% 1.8% 0.0%	0.2% 0.0% 1.2% 1.2%
70	3.2% 0.0%	1.8%	1.9%	2.7%	2.0%	1.2%
77A 77X	1.9% 0.0%	3.0% 3.1% 0.0%	1.6% 1.5% 0.0%	0.0% 1.0% 0.0% 3.6%	1.8%	6.7% 1.2% 1.6%
7A	3.3%	A EW		3.6%		
78 70	3.0% 1.7%	2.6% 0.0%	2.6% 3.3%	10.0% 11.4%	3.2% 3.2%	1.2% 3.2%
7E 83	0.0% 1.3% 1.6% No Data	0.0% 1.2% 1.9% No Data	0.0% 1.0% 0.9% No Data	8.5% 2.2% 1.8% No Data	0.0% 2.0% 2.2% No Data	0.0% 0.8% 0.7% 1.2%
83A 84	1.6% No Data	1.9% No Data	0.9% No Data	1.8% No Data	2.2% No Data	0.7% 1.2%
84A 84X	No Data No Data 1.8%	No Data No Data 1.1%	No Data No Data 1.4%	No Data No Data 1.6%	No Data No Data 0.8%	2.0% 1.2% 0.9%
H1 H2	1.8% 1.0%	1.1% 1.6%	1.4% 1.0%	1.6% 1.0%	0.8% 1.5%	0.9% 1.0%
H3 6	1.0% 1.7% 2.2%	1.6% 1.6% 1.6%	1.0% 1.5% 0.4%	1.0% 1.8% 1.8%	1.5% 1.3% 1.5%	1.0% 1.2% 1.0%
9 C1	2.9%	1.3%	1.8%	1.8% 1.7% 2.8% 0.6% 1.0%	1.2% 1.9% 2.7% 0.9% 0.7% 0.7% 1.4%	0.9%
	4.1% 1.3%	4.1%	3.5% 1.0%	2.8%	2.7%	1.4% 0.9%
G G S		2.2% 1.2% 0.7%		1.0%	0.7%	
C6 E1	0.4% 0.0% 4.1%	0.7% 5.2%	0.9% 1.1% 3.3%	1.2% 0.9% 3.3%		0.4% 0.0% 4.6%
E1	4.1% 1.6%	1.7%	3.3% 1.6% 0.6%	3.3% 2.0% 0.5%	2.0% 1.7% 1.2%	4.6%
112 114	1.6% 1.0% 1.0% 0.7% 1.5%	1.7% 0.9% 0.6% 1.8%	0.6% 0.2% 0.4%	0.5% 0.1% 0.8%	1.2% 0.1%	0.0% 0.0% 1.2%
153 154 158	1.5% 1.4% 1.1%	1.8% 2.1% 0.3%	0.4% 1.6% 0.8%	0.8% 1.5% 1.7%	0.1% 0.3% 1.6% 1.5%	1.2% 1.2% 1.2%
LS9		0.3% 0.7%		1.7% 2.0%		
P29 X1	4.2% 1.7%	0.7% 3.3% 0.7%	3.0% 0.7%	2.0% 2.0% 2.4%	3.2% 0.9%	0.7% No Data
N .	1.0% 0.5%		1.0%	0.2% 2.4%		No Data 5.0%
705 705 705	0.0%	6.4% 1.9%	1.7%	2.1%	2.0%	0.0%
X27 X28	3.5% 1.7%	15.9% 3.4%	1.2% 3.5%	4.2% 2.3%	1.3% 1.2% 2.0% 2.6% 0.0% 1.5% 2.2%	6.4% 3.7%
X31 X31	1.6% 2.3%	7.5% 1.2%	1.4% 0.0% 1.3%	1.7% 0.9% 2.6%	2.6%	3.8% 3.5%
332 52	5.8% 2.4% 1.6%	8.4% 2.9% 1.3%	1.1%	2.6% 1.1%	0.0% 1.5%	1.8% 0.9% 1.0%
N4 G1	1.2%	2.8%	1.1% 2.0% 1.0%	1.1% 1.9% 1.7%		0.9%
G2 60	1.9% 0.2%	2.7% 0.2%	1.5% 0.4%	1.8%	1.7%	1.4% 0.4%
74 74	5.1% 1.1%	3.6%	9.8% 0.7%	11.5%	18.7%	11.0%
99 L25	0.7% 1.7%	0.5% 2.4%	0.5% 0.8%	0.2% 2.4%	2.8% 1.5%	0.4% 1.0%
52	1.2%	1.6%	0.9%	1.1%	0.7%	1.0%



						LOST KAA BY	ROUTE - DUBLIN BUS						tional Transport Authority
Route 1	P13 2.0%	P12 1.5%	P11 2.2%	P10 2.1%	P9 3.6%	P8 6.9%	P7 6.0%	P6 3.4%	P5 3.4%	P4 1.6%	P3 0.7%	P2 1.6%	P1 1.5%
11	1.8%	3.1%	2.2%	2.4%	1.0%	1.8%	3.0%	2.4%	4.3%	1.8%	2.6%	2.3%	3.0%
116 118	0.0%	0.0%	0.0% 5.3%	0.0%	0.0%	3.2% 0.4%	0.0%	2.2% 0.0%	0.0%	0.0%	2.3% 0.0%	0.0% 4.4%	0.0%
120 122	0.7%	1.0%	1.2%	2.5%	2.2%	0.8%	2.0%	1.5%	2.0%	2.0%	2.8%	3.5%	2.2%
123	2.0%	2.3%	3.2%	2.9%	4.5%	2.3%	5.1%	3.9%	3.0%	3.9%	3.8%	6.3%	4.7%
13 130	1.7% 1.1%	4.0% 0.9%	4.8% 1.2%	3.6% 2.8%	2.2% 2.4%	2.1% 2.2%	2.2% 2.1%	1.9%	1.9% 2.1%	2.3% 1.9%	2.7% 2.5%	1.7% 1.1%	1.9% 0.8%
14 140	2.2%	2.2% 1.3%	1.8%	3.1% 3.2%	2.0% 3.1%	3.5% 4.5%	5.4% 4.9%	2.8% 2.5%	5.7% 3.4%	3.3% 2.2%	4.4% 0.8%	3.6% 2.0%	3.8% 2.4%
142	2.8%	0.6%	1.2%	2.6%	0.8%	0.0%	0.7%	0.0%	0.0%	0.3%	2.3%	0.6%	0.0%
145 15	2.2% 2.8%	2.8% 2.2%	3.4% 2.2%	5.8% 4.4%	2.1% 3.2%	3.0% 3.6%	3.6% 5.0%	3.3% 3.8%	4.4%	2.5% 2.8%	3.6% 4.2%	3.5% 2.8%	4.5% 2.3%
150	1.2% 2.4%	1.5% 3.2%	1.3% 2.6%	1.5% 4.3%	3.1%	3.4% 4.9%	4.1% 7.2%	4.9% 4.0%	3.5%	4.0%	3.1% 2.4%	3.1%	1.2%
151 155	1.0%	1.4%	2.0%	5.0%	3.3% 1.8%	2.8%	2.0%	1.4%	4.3% 2.1%	2.0% 1.8%	1.9%	2.4%	1.9% 1.9%
15A 15B	2.5%	2.4%	3.3%	6.8%	2.4%	2.0%	4.1% 3.6%	2.3%	3.0%	5.1%	4.4%	5.3% 6.1%	3.0%
15D	2.5%	2.2%	2.2%	4.9%	2.8%	4.2%	3.3%	3.5%	1.4%	6.1%	5.2%	5.0%	2.1%
16 16D	1.8%	1.4% 7.0%	2.6% 4.3%	3.2% 3.7%	4.5% 3.6%	4.4% 4.6%	7.1% 2.3%	3.7% 1.1%	4.0% 7.2%	2.3% 2.1%	1.1% 0.2%	1.5%	1.7%
26	1.1% 3.5%	0.8% 4.4%	1.4% 4.2%	2.1% 6.6%	0.8% 6.5%	0.5% 7.9%	0.5% 11.1%	1.9% 10.4%	1.4% 9.0%	0.8% 6.4%	0.6% 8.8%	0.5% 6.2%	0.7% 3.8%
27A 27B	0.7% 0.7%	4.4% 0.7% 2.1%	4.2% 0.7% 4.4%	1.9% 1.5%	1.6%	2.3% 1.1%	11.1% 1.2% 2.0%	1.7%	1.3%	1.0%	2.4% 1.0%	1.5%	0.8%
27B 27X	0.7%	2.1%	4.4% 1.6%	1.5%	1.3%	1.1%	2.0%	1.4%	1.5%	1.4%	1.0%	1.5%	1.6%
32X	0.0%	0.0%	0.0%	1.2%	0.0%	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.9%	0.0%
33 33D	0.4%	0.8% 4.5%	1.5%	0.9%	0.6%	0.7%	0.5%	0.5%	0.9%	0.6%	1.1%	1.0%	0.3%
33E 33Y	0.0%	0.0%	0.0%	0.6%	0.0%	3.5% 1.1%	0.0%	0.0%	0.0%	0.0%	0.0% 1.7%	0.0%	0.0%
33X 37	2.5%	1.5%	2.4%	5.4%	3.8%	2.5%	5.4%	4.5%	3.6%	3.2%	2.5%	2.1%	1.2%
38 38A	1.7%	1.3%	2.7% 2.4%	3.7% 2.4%	15.7% 17.2%	6.2% 4.5%	6.0%	4.5% 3.9%	4.4% 3.7%	2.5% 2.9%	3.4%	1.7%	1.3% 1.2%
38B	2.1% 0.3%	0.3%	0.2%	0.9%	1.6%	1.1%	0.9%	0.1%	0.3%	1.9%	3.1% 1.3%	1.8%	3.2%
38D 39	0.2% 2.2%	1.5%	4.1% 1.7%	1.4% 2.8%	0.6%	0.0%	1.1% 3.4%	2.5% 2.6%	0.0% 3.1%	2.4% 1.6%	0.0% 2.7%	3.2% 2.1%	3.2% 1.6%
39A 39X	1.7%	1.4%	1.5%	3.0%	1.4%	2.6%	3.1% 1.5%	2.3%	2.9%	2.2%	3.1%	2.2%	1.1%
4	1.3%	1.6%	3.8%	1.6%	1.8%	1.4%	1.1%	1.3%	2.0%	1.4%	0.7%	1.1%	0.8%
40 40B	1.7%	2.0%	3.1%	3.0%	1.4%	1.5% 0.8%	1.5%	1.9%	1.2%	1.4%	0.7%	1.2% 0.6%	1.0% 0.1%
40D	0.0% 1.1%	0.8% 1.4%	1.0% 1.6%	0.5% 2.3%	0.2% 1.5%	1.2%	0.1% 1.0%	0.1% 0.7%	0.7% 0.7%	0.0% 0.7%	0.4%	1.0%	0.9%
40E 41	0.7% 1.5%	0.3%	1.5% 1.9%	1.3% 2.8%	0.3% 2.9%	1.0%	0.6% 2.7%	0.9% 2.6%	1.2% 2.3%	0.7% 2.5%	1.5% 3.3%	4.3%	1.2% 2.8%
41B 41C	0.5% 1.5%	0.4% 2.0%	0.5% 2.3%	1.0% 2.9%	0.2% 3.7%	0.8% 1.4%	0.2% 2.8%	0.5% 3.8%	0.1% 3.3%	0.5% 3.1%	0.6% 3.4%	2.9% 5.5%	0.0%
41D	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%	0.0%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%
41X 42	0.0%	1.0%	1.7%	1.2%	0.0%	1.5%	0.3%	0.0%	0.0%	0.4%	0.2%	1.2%	2.2%
42D	5.9%	1.6% 0.0%	0.0%	5.5% 0.0%	3.2% 6.3%	2.6% #N/A	an/A	2.6% 0.0%	1.5% 0.0%	2.0% 2.6%	3.0% 2.7%	1.2% 0.0%	0.0%
43 44	1.6% 2.1%	1.4% 2.7%	1.2% 1.8%	3.3%	2.2% 0.5%	1.4% 0.8%	1.3%	2.0% 1.1%	1.0%	1.3% 1.4%	1.9% 0.9%	1.5% 0.8%	0.6% 1.4%
44B 46A	1.1% 1.4%	0.0%	0.0%	0.0%	0.6% 2.1%	0.0%	0.0%	0.0%	0.0%	0.4%	2.1% 2.5%	3.3% 2.5%	0.5% 2.1%
46E	0.0%	0.0%	0.0%	2.5%	0.0%	0.0%	0.0%	2.6%	0.0%	0.0%	0.0%	2.2%	0.0%
47 49	0.9% 1.2%	1.0%	0.9%	1.4% 2.5%	1.3% 0.7%	0.4% 1.9%	0.7% 3.4%	1.2% 3.1%	0.7% 1.9%	1.5% 1.8%	0.9% 1.4%	1.0%	1.1% 1.2%
51D 53	0.6%	0.0% 4.0%	1.8%	0.2% 8.4%	0.0% 7.6%	0.0% 7.1%	0.0% 5.5%	0.0% 5.5%	0.0% 5.6%	0.0% 5.1%	0.0%	0.0% 4.8%	0.0%
54A	2.9% 0.8%	1.0%	2.1%	2.8%	2.4%	1.9%	2.1%	1.3%	1.7%	0.6%	6.3% 1.3%	1.9%	1.2%
56A 65	1.6%	2.7%	1.8%	3.1% 0.4%	1.5%	2.1%	4.0% 0.5%	2.8%	4.8%	2.2% 0.5%	2.0%	1.0%	1.7%
65A 65B	0.0%	1.8%	0.0%	0.0%	0.0%	New Route	New Route 2 9%	New Route 2 0%	New Route 2 5%	New Route	New Route 2.0%	New Route	New Route
68	0.6%	0.6%	0.3%	0.3%	0.4%	0.4%	0.4%	0.5%	0.5%	0.3%	0.5%	0.1%	0.6%
68A 69	1.9% 0.3%	0.0% 0.5%	1.0%	2.1% 0.4%	0.0%	0.0%	1.1%	0.8%	1.3%	0.6%	1.6% 0.1%	2.5%	1.1% 0.2%
69X	0.0%	5.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
70	1.1% 1.7%	0.9% 1.4%	1.9% 2.5%	3.4% 2.3%	1.8% 1.6%	1.9% 1.7%	2.6% 2.1%	2.8%	1.9% 1.3%	1.6% 2.6%	1.8% 2.5%	2.3% 1.4%	1.9% 1.1%
70D 77A	2.9% 1.1%	0.0% 1.6%	0.0%	0.0% 1.6%	0.0% 1.2%	No Data 3.0%	No Data 5.9%	1.2% 5.0%	0.0% 5.2%	0.0% 2.1%	0.0% 3.1%	0.0% 2.3%	0.0%
77X	0.0%	0.0%	0.0%	1.5%	0.0%	1.4%	0.0%	1.2%	0.0%	0.0%	0.3%	0.0%	0.7%
7A 7B	0.8%	1.0% 3.1%	2.6% 0.7%	4.9%	2.1% 2.5%	2.5% 0.7%	2.6% 1.0%	1.6% 2.0%	3.2% 2.5%	1.7% 1.4%	3.1% 1.5%	2.4%	2.3% 2.5%
7D	0.2%	2.3%	2.6%	4.8% 0.2%	1.6%	0.0%	2.5%	2.5% 0.4%	0.0%	2.5%	5.6% 0.6%	2.8%	5.1% 0.0%
7£ 83	1.7%	2.0%	3.7%	2.9%	1.9%	1.9%	2.0%	1.8%	2.5%	2.0%	1.9%	1.5%	1.2%
83A 84	1.0%	1.9% 0.9%	3.7% 0.9%	2.8%	3.0% 0.5%	2.2% 1.0%	1.9% 0.9%	1.9%	3.2% 1.3%	2.1% 1.2%	1.6%	2.1% 0.9%	1.8% 2.2%
84A 84X	0.5% 1.3%	2.9%	2.1% 0.4%	2.0% 1.0%	0.8%	0.7%	1.3%	1.4%	0.6% 1.0%	1.7% 1.3%	0.8%	0.4%	1.5%
H1	1.4%	1.6%	1.6%	3.7%	3.9%	4.1%	2.7%	3.6%	3.9%	2.5%	2.7%	2.5%	1.6%
H2 H3	1.6%	0.9%	2.1% 1.7%	4.1% 4.4%	2.9% 2.9%	3.0% 2.9%	2.7% 3.7%	3.0% 2.8%	2.9% 3.7%	1.2% 3.0%	3.2% 4.0%	2.8% 1.5%	1.4%
6	2.0%	1.3%	1.4%	5.2%	2.7%	3.5%	2.0%	3.1%	2.4%	1.2%	2.6%	1.5%	0.6%
9 C1	1.4% 1.2%	1.1%	1.1%	2.8% 3.0%	1.6%	1.7%	3.2% 4.2%	2.2% 4.0%	3.1%	1.6% 2.7%	1.9% 2.6%	2.5% 1.6%	1.6%
C2	1.7% 0.7%	2.2%	1.4%	2.8%	1.8%	6.0%	7.0% 2.6%	5.5% 2.3%	4.8% 2.1%	3.7% 1.6%	3.4% 1.3%	2.7% 0.8%	1.2%
C4	1.1%	0.7% 0.5%	0.6%	1.1% 1.0% 0.7%	0.5%	2.1%	2.7%	2.1%	2.0%	1.2%	1.3%	0.8%	0.8%
CS C6	1.0%	0.5%	0.8%	0.7% 0.2%	0.4%	0.2%	0.0%	0.7%	0.0%	1.0% 0.7%	2.0% 0.4%	1.0%	2.6% 1.5%
L53	1.3%	0.9%	1.6%	0.7%	0.6%	0.8%	0.4%	1.7%	1.0%	0.4%	0.5%	0.8%	0.7%
L54 L58	1.5%	0.9% 0.7%	0.9% 1.8%	0.6% 1.9%	0.9% 0.1%	0.8% 0.4%	0.6% 1.2%	1.8% 2.4%	0.8% 1.1%	1.0%	1.0%	0.6%	0.8% 1.2%
L59 P29	2.0% 3.0%	1.3%	1.3% 1.3%	1.7% 1.2%	0.6%	0.4% 3.5%	1.2%	2.2% 0.7%	1.5% 2.2%	0.5% 1.3%	2.5% 2.9%	1.0%	1.3% 14.8%
X25	3.5% 0.3%	1.4% 1.8%	2.8% 0.0%	1.8% 1.7%	1.0%	1.5%	1.3%	1.3%	0.7%	1.2%	0.9%	2.9% 1.8%	1.6%
X26 X27	0.3% 3.0%	1.8%	0.0%	1.7%	1.2% 0.8%		0.0%	0.0%	0.0%	0.1%	0.0%	1.8%	0.0%
X27 X28	3.0% 0.6% 4.1%	1.2%	1.9% 1.1%	1.2% 1.8%	0.8% 1.5% 2.0%	3.4% 0.9% 3.5%	0.6% 1.6% 0.7%	0.2% 1.1%	1.4% 1.3% 0.1%	0.7% 0.0%	2.2% 1.4%	1.9% 1.9%	2.8%
X30 X31	2.9%	3.6% 2.6%	1.7%	1.6% 1.2%	0.0%	5.6%	1.7%	0.3%	1.1%	1.1%	0.9% 2.7%	0.9% 7.5%	6.2%
X32 52	0.1%	3.9% 0.8%	2.6% 1.4%	0.1% 0.8%	0.0%	0.1% 2.0%	0.1% 3.7%	1.3%	0.4% 2.9%	0.0%	2.8% 1.9%	1.3%	3.1%
52 N4	1.4%	2.0%	2.8%	2.0%	1.8%	1.3%	2.4%	1.1%	1.6%	1.2%	1.1%	1.6%	1.3%
G1 G2	1.4%	1.3%	1.7%	1.1%	0.8%	1.1%	1.0%	2.0%	1.9% 2.6%	1.0%	1.5%	0.9%	1.0%
60	0.5%	0.8%	0.2%	1.9% 0.8%	0.6%	0.4%	0.5%	0.5%	0.3%	0.3%	1.9% 0.2%	0.4%	0.4%
44D 74	0.0% 1.4%	11.5% 1.2%	5.1% 1.6%	9.6% 0.9%	0.0% 1.0%	6.6% 0.5%	5.2% 2.6%	1.7% 1.8%	4.0% 2.5%	3.2% 1.5%	5.4% 1.5%	6.1% 0.9%	1.7% 1.5%
99	0.3%	0.9%	1.0%	0.7%	0.1%	0.5%	0.0%	5.5%	0.9%	0.6%	0.8%	0.7%	0.5%
			7.00										



2023								Udarás Nálsíúnta Iompair National Transport Authority
						LOST KM BY R	OUTE - DUBLIN BUS	
Route	P13	P12	P11	P10	pq	P8	P7	P6 P5 P4 P3 P2 P1
1	P13 2.4% 4.4%	P12 2.3%	P11 5.0%	P10 3.7% 3.7%	P9 2.5% 5.9%	P8 1.9% 7.5%	P7 2.7% 3.0%	
11 116		2.7% 5.7% 0.0%	2.7%	3.7% 4.9% 5.2%		7.5% 4.4% 0.0%	3.0% 2.2% 0.0%	
118 120	0.0%	0.0%	0.0% 5.3%	5.2%	0.0% 5.0%	0.0%	0.0%	
122	4.2% 2.3%	3.8% 2.2%	2.7% 1.9%	1.5%	2.7% 5.7%	1.2% 5.0%	1.4% 5.8%	
123	5.4% 2.9%	7.9% 3.0%	7.8% 5.0%	8.7% 6.6%	4.4% 3.4%	2.7% 4.0%	2.7% 5.8%	
130	1.4% 5.5%		1.266		2.3%	2.5%	3.9%	
14 140	5.5% 3.9%	4.1% 2.4%	3.6%	8.0% 4.6%	7.8% 2.6%	10.8%	6.3% 2.5%	
142	0.0%	1.1%	0.0%	1.8%	1.1%	1.9%	2.2%	
145 15	4.5% 5.2%	5.6% 3.9%	4.6% 4.3%	7.2% 7.6%	9.1% 7.7%	9.8% 10.2%	7.5% 7.6%	
150 151	2.7% 3.4%	3.9% 6.5%	3.7% 2.6%	6.7% 2.7%	4.0% 2.1%	3.3% 2.8%	5.4% 6.2%	
155	2.2%	2.9%	3.7%	7.4%	8.7%	8.8%	4.9%	
15A 15B			6.7%	8.3%	3.6% 4.2%	1.3%	2.8% 1.7%	
15D	5.9% 0.6%	7.7% 5.7% 2.6%	7.7% 4.1%	6.7% 4.4%	0.2%	0.9% 0.0% 3.2%	1.8%	
16 16D	3.9% 2.3%	2.6% 4.2%	3.7% 2.2%	4.4% 0.5%	2.9% 3.4%	3.2% 1.2%	2.7% 3.4%	
26	0.8%	0.7% 6.3%	2.9% 7.7%	0.6% 13.2%	1.5% 8.7%	2.2% 9.0%	6.9% 13.0%	
27A		1.4% 1.9%	1.6% 1.1%	13.2% 3.1% 2.0%		2.0% 2.9%	13.0% 3.6% 4.7%	
27A 27B	1.0%	1.9%	1.1%	2.0%	1.9% 2.3%	2.9%	4.7%	
27X 32X	0.0%	0.0% 3.1%	0.1% 0.2%	0.0% 2.0%	0.0%	0.0% 1.8%	6.5% 2.6%	
33 33D	1.0%	1.0%	0.6%	0.3%	0.5%	1.3%	1.6%	
33E	0.5%	0.0%	0.0%	0.0%	0.0%	0.0% 3.5%	0.0%	
33X 37	1.0%	1.1% 2.0%	0.3%	0.0%	0.0%	0.3% A 5%	1.5% c.cw	
38	2.1%	2.2%	3.3% 2.7%	4.0% 3.9%	5.1% 5.4%	4.5% 3.2%	5.5% 4.9%	
38A 38B	2.3%	3.0% 2.2% 2.7% 2.6%	2.0%	3.8% 2.5%	5.1% 0.7%	3.3% 1.0%	5.7% 2.8%	
38D	0.0%	0.9%	6.6%	4.8%	0.0%	7.8%	2.9%	
39 39A	3.8% 2.8%		2.6% 3.2%				9.6% 7.8%	
39X	1.7%	3.5% 6.8% 1.0%	4.3%	4.1% 1.5%	7.0% 2.5%	6.0% 5.3%	2.5% 4.7%	
40	0.9% 1.2%	2.4%	2.3% 3.4%	3.5% 4.6%	1.8% 3.4%	3.9% 3.6%	6.8%	
40B 40D	0.0%	1.0%	0.9% 1.8%	0.9%	1.2% 1.4%	0.6% 2.4%	1.5% 2.4%	
40E	1.8%			0.9% 2.4% 1.6%		2.9%	5.3%	
41	4.4%	4.6% 2.5%	3.8% 0.5%	4.7% 0.9%	1.9% 0.0%	1.8%	2.1%	
41B 41C				6.7%	2.6%	0.4% 2.2%	1.1% 2.1%	
41D	0.0%	0.0%	0.0%	1.3% 2.4%	0.8%	0.0%	0.0%	
41X 42 42D	1.2% 3.3%	3.2% 2.1% 3.0%	1.2% 2.6%	2.8% 0.0%	0.5% 1.8% 0.0%	1.9% *Did not operate	1.4% 3.2% 0.0%	
42D 43	3.3%	3.0%	2.6%	0.0%	0.0%	*Did not operate	0.0%	
44	1.5% 1.4%	1.3% 1.8%	1.3% 2.0%	1.6% 1.6%	0.7% 4.1%	1.6% 4.3%	1.7% 2.9%	
44B 46A	3.3%	0.0%	0.5% A 5%		2.5% 8.8%	3.5% 14.1%	1.3%	
46E	2.4% 2.4%	3.5% 3.4%	4.5% 0.0%	8.9% 5.0%	2.5%	2.6%	9.2% 4.8%	
47 49	1.4% 1.4%	3.6% 2.7%	1.5% 2.5%	2.0% 3.5%	1.8% 2.2%	3.9% 2.5%	1.9%	
51D							2.1%	
53 54A	5.3% 2.8%	4.8% 1.3%	3.4%	6.9% 4.7%	5.8% 6.0%	4.7% 5.7%	3.3% 4.2%	
56A	0.8% *Did not operate	2.1% 1.6%	2.0% 1.7%	1.2% 1.4%	2.2% 3.2%	1.7% 4.4%	0.8% 2.6%	
65	0.8% 1.3%	1.5% 1.1% 1.9%	1.1% 1.1% 2.0%	0.2% 3.7%	1.8% 1.1%	2.6% 0.9%	2.6% 1.2% 3.2%	
65 65B 68	1.3%	1.9%	2.0%	3.7%	1.1%	0.9%	3.2%	
68A	0.8% 8.1% 0.3%	1.2% 1.4% 0.3%	0.9% 1.1%	0.6% 2.4% 0.2%	0.2% 0.1%	0.3% 1.9%	1.1% 4.1% 0.4%	
69 69X	0.3%	0.3%	0.5%	0.2%	0.1%	0.6%	0.4%	
7	0.0% 1.9%	0.0% 3.5%	3.4% 4.7%	0.0% 6.8%	0.0% 7.9%	8.1%	0.0%	
70 70D	1.4%	2.9%	2.6% 2.4%	3.8%	3.3% 0.0%	2.0% *Did not operate	3.1% 0.0%	
77A	0.0%	0.0%	4.3%	2.5% 7.7%		*Did not operate 4.8%	7.0%	
77X 7A	0.0% 3.0%	0.0% 3.9%	1.2% 4.5%	0.0% 7.3%	0.0% 10.2%	0.0% 10.9%	3.7% 6.8%	
78	3.6% 0.4%	3.9%	1.4% 2.5%	3.6% 2.7%	5.4% 2.4%	10.9% 12.5%	3.4%	
7D 7E		3.9% 0.4% 4.5%	0.5%			0.0%	3.4% 0.8% 4.2%	
83	2.4%	3.2% 3.9%	4.0% 5.0%	7.2% 7.9%	2.5% 3.7%	3.6% 4.9%	5.1% 6.2%	
83A 84	0.8%	0.9%	3.3%	0.8%	1.2%	1.4%	1.2%	
84A 84X	0.2%	4.1% 2.3%	0.7% 3.0%	2.2% 1.6%	1.4% 1.2%	6.4% 3.8%	3.7% 1.7%	
H1	2.8% 1.9%	3.4% 2.2%	2.3% 0.9%	4.3% 2.7%	3.0% 2.8%	4.5% 1.7%	7.1% 5.4%	
H2 H3	1.9%	2.2%	0.9%	2.7%	2.8%	1.7%	5.4%	
6	2.0%	1.9%	1.3% 1.6% 1.9%	2.5% 3.6% 3.4%	2.8% 1.9%	2.4% 3.5%	6.3% 4.7% 6.1%	
9 C1	4.1% 1.8%	2.9% 1.6% 2.1%	1.2%	3.4% 3.3% 5.7%	7.6% 4.4% 5.0%	4.6% 3.9% 4.3%	6.1% 6.2% 7.7%	
(2	2.2%	2.1%	2.7%	5.7% 4.3%	5.0%	4.3%	7.7%	
C4	0.9%	1.7%	2.7%	4.0%	2.4%	2.2%	4.0%	
CS C6	1.5%		2.0%			2.9%		
	0.8%	2.0%	1.2% 0.5%	1.8% 1.4%	3.0% 1.1%	2.4%	3.9% 6.5%	
L54 L58	0.7% 1.5%	1.1%	1.2% 0.7%	0.6% 2.6%	0.3% 2.0%	1.7% 2.3%	5.5% 3.5%	
L59 P29	2.0%	2.1%	0.9%	4.3%	7.4%	4.1%	4.1%	
P29 X25	4.6% 3.5%	4.8% 0.7%	5.9% 0.7%	12.6% 3.6%	14.3% 6.0%	5.8% 6.6%	3.7% 12.7%	
X26	6.7%	0.0%	0.0%	0.0%	0.0%	0.0%	1.7%	
X27 X28	9.0%	6.0%	12.5% 2.8%	11.3% 6.9%	14.6%	13.6% 4.1%	9.5% 5.1%	
X30	2.0% 11.3%	2.5% 6.9%	0.9% 8.0%	5.8% 6.8%	6.6% 7.5%	7.2% 14.9%	5.3% 5.9%	
X31 X32	11.3%	6.9% 7.6%	8.0% 10.5%	6.8% 8.7%	7.5%	14.9%	5.9% 3.8%	
X32 52	3.3% 0.6%	7.6% 1.3%	10.5% 2.4%	8.7% 3.4%	3.7% 0.6%	7.9% 1.7%	3.8% 3.9%	
N4 G1	1.3% 1.8%	2.7% 2.1%	6.0% 1.8%	6.0% 2.8%	3.2% 1.5%	4.4% 3.2%	6.1% 8.6%	
G2	1.7%		2.2%			3.0%		
60 44D	8.1%	0.5% 8.2%	0.5% New Route	0.9% New Route	0.2% New Route	0.6% New Route	1.3% New Route	
74	2.5%		New Route	New Route	New Route	New Route	New Route	
99 L25	0.2% 2.5%	0.4% 2.7%	2.2% New Route	0.0% New Route	New Route New Route New Route	New Route New Route New Route	New Route New Route New Route	
52	1.4%	1.0%	New Route	New Route	New Route	New Route	New Route	



Lower Lost KM percentages are better as they reflect the percentage of scheduled kilometers that were not operated (excluding kilometres not operated due to factors outside the control of the operator). \*Please note the Lost KM Minimum Performance Standard (MPS) transitioned to a Route specific MPS of 2% per route per period for Dublin Bus Period 1 2020.