Complaint Category	2024	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Total
Vehicle Condition	98	4	3	4	6	6	11	6	3	6	9	10		
Driver Behaviour	315	24	42	33	26	29	42	44	24	23	24	26		
Hiring Matters	356	14	21	21	13	16	19	27	87	32	32	39		
Fare Matters	944	53	62	73	89	79	86	70	24	102	102	119		
Total	1,713	95	128	131	134	130	158	147	138	163	167	194		

						Outcomes				
County	Complaint Type	FPN Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Carlow	Vehicle Condition									
	Driver Behaviour									
	Hiring Matters									
	Fare Matters								1	
	Total								1	\neg
									-	
										_
						Outcomes				
County	Complaint Type	FPN Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Cavan	Vehicle Condition	Trie Prosecution	Complaint did not progress	No offence committed	mountaint of mounteet evidence to pursue	Hansiened. Oarda heinit	Transferred, Dispatch Operator	Transferred. Other agency remit	motracted as to tegat rights and responsibilities	Totat
Gavaii	Driver Behaviour									_
	Hiring Matters			+						
	Fare Matters									_
	Total			+						
	TOTAL									
						Outcomes				
County	Complaint Type	FPN Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Clare	Vehicle Condition									
	Driver Behaviour									
	Hiring Matters									
	Fare Matters								1	
	Total								1	
		,		<u> </u>		Outcomes				
County	Complaint Type	FPN Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Cork	Vehicle Condition		1		1					
	Driver Behaviour		1	2	2				4	
	Hiring Matters	1	1	1	·				3	
	Fare Matters		7	2	2				10	
	Total	1	10	5	5				17	
1		- - 	10	j ,					17	-+-
				+						-+
-	1			+		1				-+
-	-			<u> </u>		Outcomes				
County.	Commission Trans	FPN Prosecution	Completed did not made on	No offeres committed	1		Transferred Dispetch Occuptor	Transferred Other of many coult	Instructed as to local sights and assumptibilities	Total
County	Complaint Type	FPN Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	iotal
Donegal	Vehicle Condition			+		+				-
1	Driver Behaviour	\rightarrow								
	Hiring Matters									

	Fare Matters									
	Total									
						Outcomes				
County	Complaint Type	FPN Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Dublin	Vehicle Condition	1			2			2	4	9
	Driver Behaviour	4	25	4	6	3			24	66
	Hiring Matters	3	22	3	2	1	1		5	37
	Fare Matters	3 1	68	13	11				31	127
	Total	11 1	115	20	21	4	1	2	64	239
						Outcomes				
County	Complaint Type	FPN Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Galway	Vehicle Condition									
	Driver Behaviour		1	1					2	4
	Hiring Matters Fare Matters	1	2	+	4				4	10
	Total	2	3	2	4				4	21
-	Iotal	2	3	2	8				6	21
						Outcomes				
County	Complaint Type	FPN Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Kerry	Vehicle Condition									
	Driver Behaviour									
	Hiring Matters Fare Matters				1					-
_	Total			1	1				1	3
	Totat			1	1				1	3
				1	1				1	3
						Outcomes				
County	Complaint Type	FPN Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Kildare	Vehicle Condition									
	Driver Behaviour									
	Hiring Matters									
1	Fare Matters				1					1
	Total				1	1				1

					1						
							Outcomes				
unty	Complaint Type	FPN	Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
kenny	Vehicle Condition										
	Driver Behaviour									1	
	Hiring Matters										
	Fare Matters										
	Total									1	
	Complaint Type	EDM	Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Outcomes Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Tetal
ounty	Vehicle Condition	FPN	Prosecution	Complaint did not progress	No offence committed	insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	instructed as to legal rights and responsibilities	Total
1015	Driver Behaviour			2							
	Hiring Matters			2							
	Fare Matters										
	Total			2							
							Outcomes				
ounty	Complaint Type	FPN	Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
eitrim	Vehicle Condition										
	Driver Behaviour										
	Hiring Matters										
	Fare Matters										
	Total										
							Outcomes				
unty	Complaint Type	FPN	Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
nerick	Vehicle Condition									3	
	Driver Behaviour Hiring Matters									1	
	Fare Matters	1		1	2					3	
	Total	1		1	2					3	-

						Outcomes				
County	Complaint Type	FPN Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Longford	Vehicle Condition									
	Driver Behaviour	1								
	Hiring Matters		1							
	Fare Matters									
	Total	1	1							
						Outcomes				
County	Complaint Type	FPN Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Louth	Vehicle Condition									
	Driver Behaviour									
	Hiring Matters									
	Fare Matters		1	1						
	Total		1	1						
						Outcomes				
County	Complaint Type	FPN Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Mayo	Vehicle Condition									
	Driver Behaviour									
	Hiring Matters									
	Fare Matters									
	Total									
						Outcomes				
County	Complaint Type	FPN Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Meath	Vehicle Condition									
	Driver Behaviour		1						1	
	Hiring Matters									
	Fare Matters		2							
	Total		3						1	

Outcomes

County	Complaint Type	FPN Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Monaghan	Vehicle Condition									
	Driver Behaviour									
	Hiring Matters									
	Fare Matters									
	Total									
			<u>'</u>	<u>, </u>		Outcomes		<u>'</u>		
County	Complaint Type	FPN Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Offaly	Vehicle Condition				·					
	Driver Behaviour									
	Hiring Matters									
	Fare Matters									
	Total									
						Outcomes				
County	Complaint Type	FPN Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Roscommon	Vehicle Condition									
	Driver Behaviour								1	1
	Hiring Matters	1								1
	Fare Matters									
	Total	1							1	2
						Outcomes				
County	Complaint Type	FPN Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Sligo	Vehicle Condition				•					
	Driver Behaviour									
	Hiring Matters									
	Fare Matters							1		1
	Total							1		1
		EDIL B		N		Outcomes		- 1 OI		
County	Complaint Type	FPN Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Tipperary	Vehicle Condition									
1	Driver Behaviour	1 1 1	1	1			1			

	Hiring Matters										
	Fare Matters										
	Total		1								
							Outcomes				
ounty	Complaint Type	FPN	Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
aterford	Vehicle Condition		Troscoution	Complaint and not progress	Tro oriendo dominicos	mountained interference to pursue	Transferred Garde Herric	Transferred, Bispaton operator	Transferred outer agency remit	modulated as to togat name and responsibilities	Total
atoriora	Driver Behaviour	1			2					1	
	Hiring Matters	-			-					<u> </u>	
	Fare Matters			1						1	
	Total	- 1		1	2					2	_
	·oat	1		1	<u> </u>					۷	-
		+									_
		-									
				l			Outcomes				_
ounty	Complaint Type	EDM	Prosecution	Commission diel mat mendenne	No offence committed	I	Transferred: Garda Remit	Transferred Dispetch Occuptor	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
estmeath	Vehicle Condition	FPN	Prosecution	Complaint did not progress	NO OTTENCE COMMITTED	Insufficient or incorrect evidence to pursue	rransferred: Garda Kemit	Transferred: Dispatch Operator	transferred: Other agency remit	instructed as to legal rights and responsibilities	Total
estmeatn	Driver Behaviour										
										1	
	Hiring Matters Fare Matters			_						1	
				2						2	
	Total			2						2	
			1				Outcomes				
ounty	Complaint Type	FPN	Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
/exford	Vehicle Condition										
	Driver Behaviour										
	Hiring Matters										
	Fare Matters				1						
	Total				1						
						<u> </u>				<u> </u>	
							Outcomes				
ounty	Complaint Type	FPN	Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
icklow	Vehicle Condition										
	Driver Behaviour										
	Hiring Matters					1					
	Fare Matters										
	_										-

1

Total

						Outcomes				
County	Complaint Type	FPN Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Carlow	Vehicle Condition									
	Driver Behaviour									
	Hiring Matters									
	Fare Matters		1							
	Total		1							
						Outcomes				
County	Complaint Type	FPN Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Cavan	Vehicle Condition									
	Driver Behaviour									
	Hiring Matters									
	Fare Matters									
	Total									
						Outcomes				
County	Complaint Type	FPN Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Clare	Vehicle Condition									
	Driver Behaviour									
	Hiring Matters									
	Fare Matters			1						
	Total			1						
						Outcomes				
County	Complaint Type	FPN Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Cork	Vehicle Condition									
	Driver Behaviour		2						3	
	Hiring Matters	1	2	1						
	Fare Matters	1	5		2				7	1
	Total	2	9	1	2				10	2
					<u> </u>					
						Outcomes				
County	Complaint Type	FPN Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Donegal	Vehicle Condition									
	Driver Behaviour									
	Hiring Matters									

	F 14			1						
	Fare Matters	1								1
	Total	1								1
				+						
			T			Outcomes				
ounty	Complaint Type	FPN Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Oublin	Vehicle Condition		2	7	2			1	5	17
	Driver Behaviour	3	25	8	4	4			30	74
	Hiring Matters	8	12	3	4				7	34
	Fare Matters	10	97	23	13	3			51	197
	Total	21	136	41	23	7		1	93	322
										_
						Outcomes				
County	Complaint Type	FPN Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Galway	Vehicle Condition								1	1
	Driver Behaviour	1	1	1					1	4
	Hiring Matters	1	1		1					3
	Fare Matters	1	4	1					2	8
	Total	3	6	2	1				4	16
	Total		, ,	-	•				-	
						Outcomes				
County	Complaint Type	FPN Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Kerrv	Vehicle Condition									
	Driver Behaviour									
	Hiring Matters									
	Fare Matters									
	Total									
						Outcomes				
County	Complaint Type	FPN Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
(ildare	Vehicle Condition				·					
	Driver Behaviour									
	Driver Behaviour Hiring Matters		1	2					1	4
			1	2					1	4

		1 1	1	•	1		1				
										-	
							Outcomes				
ounty	Complaint Type	FPN	Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
lkenny	Vehicle Condition			001112	110 C			11411	114115	110000000000000000000000000000000000000	
	Driver Behaviour										
	Hiring Matters	1									
	Fare Matters			1						1	
	Total	1		1		·				1	
-											
						<u> </u>	Outcomes				
ounty	Complaint Type	FPN	Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
aois	Vehicle Condition								,		
	Driver Behaviour										
	Hiring Matters										
-	Fare Matters			·						1	
	Total									1	
						·					
					_		Outcomes				
County	Complaint Type	FPN	Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Leitrim	Vehicle Condition			,							
	Driver Behaviour				+						
	Hiring Matters				+						-
	Fare Matters				++		1				-
	Total				 						+
							Outcomes				
County	Complaint Type	FPN	Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Limerick	Vehicle Condition										
	Driver Behaviour										
	Hiring Matters									1	
	Fare Matters				1	1				2	
	Total		1		1	1				3	

County	Complaint Type	FPN	Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Longford	Vehicle Condition										
	Driver Behaviour	1									1
	Hiring Matters			1							1
	Fare Matters										
	Total	1		1							2
County	Complaint Type	FPN	Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Outcomes Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Louth	Vehicle Condition	FFIN	riosecution	Comptaint did not progress	No orience committed	insufficient of incorrect evidence to pursue	Hallstelled. Galda Kellilt	Transferred. Dispatch Operator	transferred. Other agency remit	mistracted as to tegat rights and responsibilities	Total
Loutii	Driver Behaviour	1		2			1				4
	Hiring Matters	-					<u> </u>				
	Fare Matters			1		1				1	3
	Total	1		3		1	1			1	7
						-	-			-	
							Outcomes				
County	Complaint Type	FPN	Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Mayo	Vehicle Condition										
	Driver Behaviour										
	Hiring Matters										
	Fare Matters				1						1
	Total				1						1
		FPN			N. Z		Outcomes	- (12: 110	7 (100		
County	Complaint Type	FPN	Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Meath	Vehicle Condition Driver Behaviour			1			1			1	1
	Hiring Matters	-					1			1	
	Fare Matters	_		1			1			1	2

Outcomes

Outcomes

County	Complaint Type	FPN	Prosecution	Complaint did not progress	No offence committed	insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	instructed as to legal rights and responsibilities	iotal
Monaghan	Vehicle Condition										
	Driver Behaviour										
	Hiring Matters										
	Fare Matters										
	Total										
							Outcomes		<u> </u>		
County	Complaint Type	FPN	Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Offaly	Vehicle Condition		1100000000	ounplaint did not progress	110 Griding Committed	mountained in mountain and the pursue	Hansierieur Garda Heimt	Transferred Dispaton operator	Transferred outer agency rount	mondoted do to togat name and responsibilities	Total
Unaty	Driver Behaviour										
	Hiring Matters										
	Fare Matters										
	Total										
-	Total	_	+								_
		_									
							Outcomes				
County	Complaint Type	FPN	Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Roscommon	Vehicle Condition										
	Driver Behaviour										
	Hiring Matters										
	Fare Matters										
	Total										
							Outcomes				
County	Complaint Type	FPN	Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Sligo	Vehicle Condition										
	Driver Behaviour										
	Hiring Matters										
	Fare Matters					1					1
	Total					1					1
					*		Outcomes	•	·		
County	Complaint Type	FPN	Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Tipperary	Vehicle Condition									08	

Transferred: Garda Remit

Transferred: Disnatch Operator

Transferred: Other agency remit

Instructed as to legal rights and responsibilities

Total

Insufficient or incorrect evidence to nursue

County

Complaint Type

Driver Behaviour

FPN Prosecution Complaint did not progress

No offence committed

	Hiring Matters		<u> </u>								
	Fare Matters						"			· ·	
	Total										
					-						
		1					1			·	
		1					1			·	
							Outcomes				
County	Complaint Type	FPN	Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Total
Vaterford	Vehicle Condition						•				
	Driver Behaviour	1			1		1				
	Hiring Matters	1			1		1				
	Fare Matters	1			1		1			;	
	Total	1			-						
		-			+						
			<u> </u>		+					· 	
			<u> </u>		+					· 	
-							Outcomes				
County	Complaint Type	FPN	Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Tota
Westmeath	Vehicle Condition				+				, ,		
	Driver Behaviour		<u> </u>	1	+		1	1		- 	
	Hiring Matters	1			1		*			1	
	Fare Matters		<u> </u>		+		+	1		1	
	Total	+-		1	+						
					+						
	1	+-	+	+	+		+	+		·	
	1						Outcomes				4
County	Complaint Type	FPN	Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	Tota
Wexford	Vehicle Condition				+				, ,		
	Driver Behaviour		<u> </u>		+					· 	
	Hiring Matters		<u> </u>		+		+	1		- 	
	Fare Matters				+		*				
	Total						•			·	
							•			·	
							•			·	
							Outcomes				4
County	Complaint Type	FPN	Prosecution	Complaint did not progress	No offence committed	Insufficient or incorrect evidence to pursue	Transferred: Garda Remit	Transferred: Dispatch Operator	Transferred: Other agency remit	Instructed as to legal rights and responsibilities	To
Vicklow	Vehicle Condition				+		-				
	Driver Behaviour				+		*			1	
	Hiring Matters										
	Fare Matters	3									
	Total	3		1	+					. 1	
		'ـــــــــــــــــــــــــــــــــــــ	4	+			4	+	+		\rightarrow

Hiring Matters

Fixed	Cat	Penalty	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov
Payment													
Notice													
Failure to	D1	100	0	0	0	0	0	1	0	0	1	1	1
display													
required in-													
vehicle													
information			_	_				_					
Standing at	D2	80	2	3	0	3	3	3	8	9	13	13	2
appointed													
stand while vehicle not													
available for													
hire													
Standing for	D3	100	5	49	2	6	6	2	17	17	14	5	15
hire at a place	Do	100		45		Ŭ		_	17	17	14	3	10
other than an													
appointed													
stand													
Standing or	D7	200	0	0	0	10	10	2	0	2	1	8	0
plying for hire													
in an area													
without a													
licence to													
stand or ply													
for hire in that													
area													
Failure to	D5	100	5	0	1	5	5	3	11	7	5	10	3
print and offer													
a receipts in													
the													
prescribed													
form to a													
passenger													
upon													
completion of													
a journey in a	D6	100	0	0	0	0	0	0	1	- 1	0	0	0
Failure to print and offer	טט	100	0	U	0	0	0	0	1	1	U	U	0
a receipt in													
the													
prescribed													
form to a													
passenger													
upon													
completion of													
a journey in a													
hackney or													
Failure to	L8	100	26	9	8	8	8	4	15	8	21	7	11
comply with													
taxi roof sign													
requirements													
Failure to	L10	200	13	5	3	13	13	10	19	24	16	9	11
notify details													
of small													
public service													
vehicle being													
operated													
Failure to	D12	150	2	0	0	0	0	0	1	1	0	1	3
operate													
taximeter													
while taxi on													
hire	1		1	l	l	Ī	1	Ī	1	Ì	Ì	ı	I

Failure to	D13	150	5	2	9	9	9	4	10	7	8	3	3
comply with													
the													
requirements													
in relation to the fitting and													
operation of a													
taximeter													
Failure to	D16	200	7	1	1	4	4	0	3	4	4	4	5
display	DIO	200	,	_	_	7	7	O	0	7	7	7	
required													
driver													
Failure to	A17	100	17	20	7	23	23	5	18	9	18	13	16
comply with													
vehicle													
standards													
applicable to													
licensing													
category													
Failure to	D19	200	5	1	1	2	2	1	3	1	0	0	3
carry a													
functioning													
cashless													
payment													
device													
Failure to	D20	200	2	0	0	0	0	0	1	0	0	1	1
accept													
cashless													
payment													
Refusal to	D4	250	1	3	0	2	2	0	2	0	1	1	1
carry an													
assistance													
dog or guide													
dog in a small													
public service													
vehicle													
Unreasonable	D23	150	10	3	5	4	4	5	12	5	5	9	8
refusal to													
carry a													
passenger													
where the													
journey is not													
more than 30 kilometres													
Refusal by the	D27	250	1	0	0	1	1	0	0	1	0	0	0
driver to carry	UZ/	250	T	U	U	Т	Т	U	U	1	U	U	0
anver to carry a passenger in													
a passenger in a wheelchair													
a wneetchair Failure to	A26	250	0	0	1	0	0	0	0	0	1	0	0
have	720	250	U	U	1	U	U	U	U	U	т	U	
prescribed													
signage													
affixed to the													
front doors of													
a taxi or													
wheelchair													
accessible													
Failure to	D22	150	1	0	0	0	0	0	2	0	0	0	0
display valid	522	100		J	J	U	J	J	_	J	J	J	
tamper-proof													
discs													
Failure to	D24	250	7	3	3	3	3	1	0	0	0	0	0
comply with	D24	250	/	3	3	3	3	т	U	U	U	U	
the													
requirements													
in relation to													
the													
calibration of													
Janki and II of													

Operating	D11	150	0	0	0	0	0	0	0	1	0	0	0
taximeter													
while taxi is													
standing for hire or plying													
for hire.													
	L9	80	0	0	0	0	0	0	1	3	0	2	0
a hackney or									_				
limousine a													
sign or													
advertisemen													
t other than													
one approved													
in writing by													
the National													
Transport													
Authority.													
Applying a	D14	100	0	0	0	0	0	0	0	1	0	0	0
booking fee in													
respect of a													
taxi which is													
engaged while													
applying for hire or													
nire or standing for													
hire or without													
having been													
booked in													
advance by													
the													
	D15	80	0	2	0	0	0	0	4	0	0	0	0
a taxi on part													
of the public													
road adjoining													
or in proximity													
of an													
appointed													
stand when													
the appointed													
stand is full.	101	450	_		_	_		_	_		_		
Removal,	A21	150	1	0	0	0	0	1	0	0	0	0	0
attempted													
removal,													
damage or interference													
with a small													
public service													
vehicle													
tamper-proof													
disc.													
Failure of the	D18	80	0	0	0	0	0	0	1	0	0	0	0
driver of a													
hackney or													
limousine to													
carry the													
required													
booking													
record in													
respect of a													
hire.													
Totals			110	101	41	92	93	42	129	101	108	87	83