

**National Transport Authority - FOI Disclosure Log (Non-Personal Requests)**  
**Quarter 2 2025 (1 April 2025 - 30 June 2025)**

FOI Reference	Date Received	Brief Description of Request	Requestor Category	Decision	Date Decision letter issued	Reason for refusal / part-grant
2025-0061	01/04/2025	A copy of the ARC Annual Report for 2024	Journalist	Part-Granted	01/05/2025	Section 37(1)
2025-0062	07/04/2025	Records on Fare Evasion Surveys categorised as driver letting passenger on Dublin buses, and correspondence on file between the NTA CEO and NTA officials between 01 January 2024 and 31 December 2024.	Journalist	Grant	29/04/2025	
2025-0063	07/04/2025	Records of the 2025 active travel project funding allocations, in CSV or Excel format. Records must include the project phase.	Business / Industry	Non FOI	11/04/2025	
2025-0064	09/04/2025	Copies of all submissions sent to the NTA regarding the 2024 fare review	Others	Grant	12/05/2025	
2025-0065	10/04/2025	A 24 month overview of whether the 216 Cork city bus route was on time or cancelled using the most recent information available (with specific interest in the Grand Parade stop on this route).	Member of the Public	Part-Granted	13/05/2025	Section 15(1)(a) Section 15(1)(d)
2025-0066	14/04/2025	1. How much did the the catering trolley on the Sligo-Dublin line cost per annum before it was withdrawn in 2020? 2. What is the estimated cost of re-instating the catering service on the Sligo-Dublin line? 3. Which rail services operated by Irish Rail have had catering services reinstated since 2020? 4. Which rail services operated by Irish Rail currently have a catering service available? 5. What is the most recent level profit/loss figures AND projections of operating the catering service on the above rail services? 6. What is the estimated cost of installing and maintaining vending machines to supply hot and cold drinks and snacks?	Oireachtas / Public Representative	Transferred to other FOI Body	17/04/2025	
2025-0067	15/04/2025	[1.] A copy of Transport for Ireland's application requesting the deactivation of the N11 southbound bus stop near the townlands of Timmore, Ballyvolan, Mount John, and Prospect, Co. Wicklow. [2.] The NTA's report granting permission to the de-activation of the stop.	Member of the Public	Refused	16/05/2025	Section 15(1)(a)
2025-0068	15/04/2025	All records created (or dated) between 1 March 2025 and 31 March 2025, in relation to the changes envisaged to the railway bridge located on the R132 on the Dublin Road in Drogheda, associated with the Active Travel Plan in preparation by Louth County Council for the R132 route from the entrance to Drogheda Railway Station to Southgate Shopping Centre.	Member of the Public	Grant	16/05/2025	
2025-0069	16/04/2025	Details of all complaints made against taxi drivers in Louth in the years 2020-2024 (Inclusive) broken down by year along with details of any actions taken.	Journalist	Grant	16/05/2025	
2025-0070	22/04/2025	A copy of any report on fare evasion in relation to bus and rail operators since Jan 1, 2024	Journalist	Grant	21/05/2025	

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2025-0071	12/05/2025	Records from 2018 relating to L10 offence and the CABs system.	Staff	Part-Granted	10/06/2025	Section 15(1)(a)
2025-0072	24/04/2025	Copies of all records (including emails, notes, memos etc) and reports relating to complaints and allegations made against registered taxi drivers in the country, with a county by county breakdown, and an overview of the outcomes of these complaints for the 2024 year.	Journalist	Grant	19/05/2025	
2025-0073	25/04/2025	Copies of correspondence between a specified NTA staff member and Bus Éireann / NTA Bus Stop Team resulting from correspondence in January 2025 regarding 115 service serving stop 5117	Member of the Public	Part-Granted	20/05/2025	Section 37(1)
2025-0074	25/04/2025	[1.] All information regarding the data gathering of traffic numbers and modelling for Bray area as used in the N11 Bus corridor scheme. [2.] Data collecting methodology, length of the study, and list of persons who conducted any traffic surveying for this project.	Oireachtas / Public Representative	Transferred to other FOI Body	08/05/2025	
2025-0075	28/04/2025	A copy of the following analysis: - 14. Transport Security Force Preliminary Analysis The Interim Chief Executive provided an overview of the NTA's preliminary analysis regarding a proposed Transport Security Force as envisaged under the Programme for Government. The Board noted the update provided by the Interim Chief Executive and requested that an engagement be held with An Garda Síochána in relation to this issue. [February 2025]	Journalist	Refused	27/05/2025	Section 32(1)(a)(iii)
2025-0076	29/04/2025	[1.] Complaint Data (May 1, 2024 – Present): A breakdown of the number of complaints received in relation to both Dublin Bus and Go-Ahead Ireland services, by month, for the year to date. [2.] Violent or Anti-Social Incidents (January 1, 2024 – Present): A record of all driver-reported or formally documented incidents of violence, threats, or abuse involving passengers or staff on both Dublin Bus and Go-Ahead Ireland services. [3.] Most Problematic Routes (2024): A list or summary of the bus routes operated by each company that have generated the highest number of complaints and/or incidents in the time period requested.	Journalist	Grant	28/05/2025	

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2025-0077	06/05/2025	Records held by the National Transport Authority concerning the operation of Dublin-licensed Small Public Service Vehicle (SPSV) drivers in Drogheda and its environs. Specifically: 1. The number of instances where Dublin-licensed taxi drivers have accepted pre-booked fares in Drogheda and subsequently dropped off those passengers within Drogheda or its immediate surrounding areas, for the period from October 1, 2024, to April 30, 2025. 2. Any records, reports, or data analyses detailing the frequency and nature of such operations, including but not limited to: o Geographical data indicating pick-up and drop-off locations o Timeframes of these operations o Any enforcement actions taken or complaints received related to these activities 3. Policies, guidelines, or internal communications within the NTA that address the regulation or monitoring of out-of-area operations by SPSV drivers, particularly regarding the use of app-based platforms.	Business / Industry	Part-Granted	04/06/2025	Section 15(1)(a) Section 31(1)(a)
2025-0078	09/05/2025	The sanction payments (Daily or weekly payments for taxi driver for providing pick up and drop off) for the following 2 Routes for school transportation. 1. Route number E1632 (between Midwest school for Deaf Limerick to Templemore 345-355 km ) 2. Route number E1288 (From Lynnwood park Limerick to St. Clare school Ennis 220 -234 kilometres)	Member of the Public	Transferred to other FOI Body	12/05/2025	
2025-0079	12/05/2025	The records of complaints received by the NTA since 1 May 2023 until present that specifically relate to the bathroom facilities in Busáras as well as on buses travelling to or from Busáras.	Member of the Public	Grant	09/06/2025	
2025-0081	13/05/2025	[1.] A record of the total amount of money paid to date to the Spanish firm INDRA under the next generation ticketing contract [2.] The most recent record available that outlines the progress made under the project framework to date [3.] The most recent record available at the time of this request that outlines the estimated projected finish date for the project [4.] A record of all correspondence from whoever in the NTA is the main point of contact for the firm on this project on timeline projections and costs associated with the project from June 2024 to the present day.	Journalist	Grant	10/06/2025	
2025-0082	14/05/2025	A list of all the LUAS trams currently in operation	Member of the Public	Transferred to other FOI Body	15/05/2025	
2025-0083	15/05/2025	1. The badge numbers of the people who received a grant for a wheelchair accessible vehicle in 2024. 2. Have all the recipients of the grant in 2024 submitted their WAV journey forms and if not how many recipients did actually submit the forms.	Member of the Public	Refused	12/06/2025	Section 37(1) Section 15(1)(a)

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2025-0084	19/05/2025	The underlying statistics supporting the decision to ban scooters from public transport in Ireland due to alleged spontaneous combustion of the batteries.  The statistics should show how frequently the alleged spontaneous combustion of scooter batteries occurred on public transport, specifically in Ireland, to prompt such a ban.	Member of the Public	Refused	16/06/2025	Section 15(1)(a)
2025-0085	21/05/2025	A figure for the number of SPSV licences issued to Indian, Pakistani, and Bangladeshi nationals to date since 2018	Member of the Public	Refused	16/06/2025	Section 15(1)(a)
2025-0086	21/05/2025	Information regarding complaints about Public Transport in County Meath for 2024 and so far in 2025.	Journalist	Refused	19/06/2025	Section 15(1)(c)
2025-0087	21/05/2025	A copy, preferably in WAV or MP3 filetypes of the special announcements used on-board Bus Éireann (e.g "There will be a short delay to get the bus back on time" or "Please do not distract the driver while the bus is in motion, stay behind the white line)	Member of the Public	Part-Granted	17/06/2025	Section 15(1)(a)
2025-0088	21/05/2025	The current Dublin Bus fleet lists. If available, I would appreciate receiving details including fleet numbers, vehicle types, registration plates, and any relevant allocation or depot information.	Member of the Public	Grant	17/06/2025	
2025-0089	23/05/2025	All records created (or dated) between 1 April 2025 and 16 May 2025, in relation to the changes envisaged to the railway bridge located on the R132 on the Dublin Road in Drogheda, associated with the Active Travel Plan for the R132 route from the entrance to Drogheda Railway Station to Southgate Shopping Centre.	Member of the Public	Grant	19/06/2025	
2025-0090	27/05/2025	All records relating to the application or amendment application by ComfortDelGro Irish Citylink Limited t/a Citylink for a licence to service Ennis, Limerick & Dublin Airport, and all records, information, documentation and communications relating to the decision taken by the NTA to grant a licence to ComfortDelGro Irish Citylink Limited (as set out in the licence from the NTA to ComfortDelGro Irish Citylink Limited dated 29 April 2025). Any information and communications relating to the departure times and stopping places offered to ComfortDelGro Irish Citylink Limited should be included.	Industry	Part-Granted	16/07/2025	Section 36(1) Section 37(1)
2025-0091	26/05/2025	1. Details of the ICT budget and planned ICT projects or initiatives for the current financial year (2025/26). 2. Documentation outlining planned ICT procurements for FY 2025/26, including (but not limited to) hardware, software, ICT maintenance agreements, and related services.	Industry	Grant	24/06/2025	

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2025-0092	28/05/2025	<p>1. Any correspondence or other communication between (a) Mr Hugh Creegan and (b) Mr Fred Barry of the National Transport Authority and any person, office or department in Transport Infrastructure Ireland (the National Roads Authority) on the following two subjects:</p> <ul style="list-style-type: none"> <li>• N6 Galway City Ring Road</li> <li>• Galway Transport Strategy</li> </ul> <p>2. Any internal (intra-NTA) correspondence or other communication between Mr Creegan and Mr Barry on the following two subjects:</p> <ul style="list-style-type: none"> <li>• N6 Galway City Ring Road</li> <li>• Galway Transport Strategy</li> </ul> <p>With regard to Mr Creegan, the relevant time period is 1st January 2014 to 31st December 2019.</p> <p>With regard to Mr Barry the relevant period is from the date of his appointment in 2017 to 31st December 2019.</p>	Member of the Public	Refused	26/06/2025	Section 15(1)(a)
2025-0093	28/05/2025	<p>All communication since January 2024 with</p> <ol style="list-style-type: none"> <li>1. Manna Drone Limited</li> <li>2. Just Eat Takeaway.com</li> <li>3. DoorDash</li> <li>4. Wing aviation (or Wing, a subsidiary of Alphabet Inc. which also owns Google)</li> </ol>	Member of the Public	Refused	09/06/2025	Section 15(1)(a)
2025-0094	03/06/2025	<ol style="list-style-type: none"> <li>1. A copy of the TFI Locallink Driver Induction Booklet</li> <li>2. A copy of a standard Locallink Contract for Bus Services</li> </ol>	Member of the Public	Grant	01/07/2025	

FOI Reference	Date Received	Brief Description of Request	Requestor Category	Decision	Date Decision letter issued	Reason for refusal / part-grant
2025-0095	06/06/2025	Request for Tenders for Provision and Delivery of Branded Uniforms: <a href="https://ted.europa.eu/en/notice/-/detail/363615-2025">https://ted.europa.eu/en/notice/-/detail/363615-2025</a> The details we require are: [1.] Could you please provide a copy of the service/product specification given to all bidders for when this contract was last advertised? [2.] Suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages [3.] Start date & duration of framework/contract? [4.] What is the contractual performance KPI's for this contract? [5.] Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date [6.] Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension? [7.] Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed? [8.] Who is the senior officer (outside of procurement) responsible for this contract? [9.] Please provide the evaluation criteria and associated weightings used to assess bids at each stage [10.] If multiple suppliers are on the framework, please provide a breakdown of spend by supplier. [11.] What formal review processes are in place for contract performance and how frequently are these conducted?	Business / Industry	Grant	17/06/2025	
2025-0096	11/06/2025	All complaints related to Cork bus routes 201, 202, 203, 205, 206, 207, 208, 209, 213, 214, 215, 220 and 225 bus routes from the period 1st May 2024 to 1st June 2025, or the latest data available.	Journalist	Part-Granted	09/07/2025	Section 37(1)
2025-0097	12/06/2025	[1.] Data held by the NTA regarding E1 journey times from Bray to Loughlinstown hospital at peak times between 7am and 9am and between 4pm and 7pm Monday to Friday.  [2.] The analysis of journey times through Shankill village which was used to justify the Bus Connects proposals on the now defunct routes	Journalist	Non FOI	02/07/2025	
2025-0098	12/06/2025	Records created since 1 Jan 2018 with respect to European Rail Passengers' Rights and Obligations, known also as regulations 2007/1371 and 2021/782, this should include complaints/representations received, responses and communication with railway undertakings.	Business / Industry	Part-Granted	05/08/2025	Section 31(1)(a) Section 37(1)

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2025-0099	17/06/2025	<p>[1.] Service level agreement or any agreement in place between NTA and County Councils for the delivery of Active travel scheme and safe routes to school scheme</p> <p>[2.] The national average delivery time of all Active travel schemes and safe routes to school schemes from Ministerial Announcements of projects to full completion.</p> <p>[3.] The national average, excluding county Dublin projects delivery time of all Active travel schemes and safe routes to school schemes from Ministerial Announcements of projects to full completion.</p> <p>[4.] The delivery time of all Active travel schemes and safe routes to school schemes from Ministerial Announcements of projects to full completion for County Offaly.</p>	Member of the Public	Grant	15/07/2025	
Tagairt FOI	Dáta Fála	Cur Síos Gairid ar an Iarratas	Catagóir an Iarratasóra	Cinneadh	Dáta eisiúna Litir an Chinnidh	Cúis leis an diúltú / ceadú páirteach
2025-0101	27/06/2025	<p>[1.] Líon na dticéad a díoladh i stáisiún bus uilig í Chláir. 2019-2025 (san áireamh) i gClár.</p> <p>[2.] Líon na dticéad a díoladh ar líne don stáisiún and seirbhísí imeachta ó stáisiún bus uilig í Chláir. 2019-2025 (san áireamh) i gClár.</p> <p>[3.] Líon iomlán na ngearán ón bpobal faoi sheirbhísí ar stáisiún &amp; seirbhíse bus uilig í Chláir. 2019-2025 (san áireamh) i gClár.</p> <p>[4.] Catagóir iomlán na slándála agus na sábháilteachta gearán ón bpobal faoi sheirbhísí ar stáisiún bus uilig í Chláir. 2019-2025 (san áireamh) i gClár.</p> <p>[5.] Líon iomlán na seirbhísí moillithe ó sheirbhísí ar stáisiún bus uilig í Chláir. 2019-2025 (san áireamh) i gClár.</p> <p>[6.] Na 5 phríomhchatagóir gearán ón bpobal faoi sheirbhísí ar stáisiún bus uilig í Chláir. 2019-2025 (san áireamh) i gClár.</p> <p><i>[Translation:</i></p> <p><i>[1.] The number of tickets sold at all bus stations in Clare. 2019-2025 (inclusive) in Clare.</i></p> <p><i>[2.] The number of tickets sold online for the stations and departure services from all bus stations in Clare. 2019-2025 (inclusive) in Clare.</i></p> <p><i>[3.] The total number of complaints from the public about services at all stations and on all bus services in Clare. 2019-2025 (inclusive) in Clare.</i></p> <p><i>[4.] All categories of security and safety complaints from the public about services at all bus stations in Clare. 2019-2025 (inclusive) in Clare.</i></p> <p><i>[5.] The total number of delayed services from services at all bus stations in Clare. 2019-2025 (inclusive) in Clare.</i></p> <p><i>[6.] The 5 main categories of complaints from the public about services at all bus stations in Clare. 2019-2025 (inclusive) in Clare. ]</i></p>	Duine den Phobal  <i>[Member of the Public]</i>	Cuid den Deontas Tugtha  <i>[Part-Granted]</i>	25/07/2025	Alt 15(1)(a)  <i>[Section 15(1)(a)]</i>

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Tagairt FOI	Dáta Fála	Cur Síos Gairid ar an Iarratas	Catagóir an Iarratasóra	Cinneadh	Dáta eisiúna Litir an Chinnidh	Cúis leis an diúltú / ceadú páirteach
2025-0102	27/06/2025	<p>[1.] Líon na dticéad a díoladh i stáisiún traenach Inis agus stáisiún traenach Sixemilebridge. 2019-2025 (san áireamh) i gClár.</p> <p>[2.] Líon na dticéad a díoladh ar líne don stáisiún imeachta ó stáisiún traenach Inis/stáisiún traenach Sixemilebridge. 2019-2025 (san áireamh) i gClár.</p> <p>[3.] Líon iomlán na ngearán ón bpobal faoi sheirbhísí ar stáisiún traenach Inis agus stáisiún traenach Sixemilebridge. 2019-2025 (san áireamh) i gClár.</p> <p>[4.] Catagóir iomlán na slándála agus na sábháilteachta gearán ón bpobal faoi sheirbhísí ar stáisiún traenach Inis agus stáisiún traenach Sixemilebridge. 2019-2025 (san áireamh) i gClár.</p> <p>[5.] Líon iomlán na seirbhísí moillithe ó sheirbhísí ar stáisiún traenach Inis agus traenacha Sixemilebridge 2019-2025 (san áireamh) i gClár.</p> <p>[6.] Na 5 phríomhchatagóir gearán ón bpobal faoi sheirbhísí ar stáisiún traenach Inis agus stáisiún traenach Sixemilebridge. 2019-2025 (san áireamh) i gClár.</p> <p><i>[Translation:</i></p> <p><i>[1.] The number of tickets sold at Ennis train station and Sixmilebridge train station. 2019-2025 (inclusive) in Clare.</i></p> <p><i>[2.] The number of tickets sold online for departures from Ennis train station / Sixmilebridge train station. 2019-2025 (inclusive) in Clare.</i></p> <p><i>[3.] The total number of complaints from the public about services at Ennis train station and Sixmilebridge train station. 2019-2025 (inclusive) in Clare.</i></p> <p><i>[4.] All categories of security and safety complaints from the public about services at Ennis train station and Sixmilebridge train station. 2019-2025 (inclusive) in Clare.</i></p> <p><i>[5.] The total number of delayed services from services at Ennis train station and on Sixmilebridge trains 2019-2025 (inclusive) in Clare.</i></p> <p><i>[6.] The 5 main categories of complaints from the public about services at Ennis train station and Sixmilebridge train station. 2019-2025 (inclusive) in Clare. ]</i></p>	Duine den Phobal  <i>[Member of the Public]</i>	Aistrithe chuig Comhlacht SF eile  <i>[Transferred to other FOI Body]</i>	02/07/2025	
FOI Reference	Date Received	Brief Description of Request	Requestor Category	Decision	Date Decision letter issued	Reason for refusal / part-grant
2025-0103	27/06/2025	Item 8 from the April NTA board meeting: Cork Fares Policy	Oireachtas / Public Representative	Non FOI	16/07/2025	
2025-0104	27/06/2025	Item 10 from the March NTA board meeting: Railway Toilet Strategy	Oireachtas / Public Representative	Non FOI	22/07/2025	

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2025-0105	30/06/2025	Any records, including complaints from members of the public and incident logs detailing specifics of the incident, showing the number of collisions involving a Dublin bus from 01/01/2023 to date, broken down by year.	Journalist	Part-Granted	11/08/2025	Section 35(1)(a) Section 37(1)
2025-0106	30/06/2025	Any reviews, reports, or briefing materials produced from 01/01/2020 to date concerning USB charging ports on Dublin buses.	Journalist	Non FOI	25/07/2025	

**Total number of FOI requests this quarter: 46**  
Non-personal requests (44), personal requests (2)