



SO-CONNECT

SO-CONNECT TFI LEAP ASSIST

01 PROJECT OVERVIEW

So-Connect, in partnership with Transport for Ireland, enhances the Leap Card through a smart "Leap Assist" card and app, delivering personalised journey planning, real-time support, and automated accessibility features for inclusive, independent, and safer public transport experiences.

02 OBJECTIVES

Improve accessibility using personalised planning, smart assistance, real-time communication, automated features, and community feedback to support safer, independent travel experiences.



In Partnership with TFI



03 PROBLEM AREA

Public transport lacks consistent accessibility, causing uncertainty, limited independence, and stressful journeys for disabled users.

04 BENEFITS

Improves independence, confidence, safety, communication, and efficiency while promoting inclusive, user-centred public transport services.

05 FEATURES

- Leap Assist card linked to TFI app
- Personalised accessibility preferences
- Smart accessible route planning
- Pre-book assistance for DART and Luas
- Silent alerts to staff and drivers
- Automatic ramp deployment
- Real-time priority space updates
- Community hub for feedback and support



Smarter Travel
Student Awards

